



Ontario Energy Board
Commission de l'énergie de l'Ontario

2010 Yearbook of
Electricity Distributors

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Ontario Energy Board

Published on August 29, 2011





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Background on 2010 Statistical Yearbook of Electricity Distributors

The Ontario Energy Board is the regulator of Ontario's natural gas and electricity industries. In the electricity sector, the Board sets transmission and distribution rates, and approves the Independent Electricity System Operator's (IESO) and Ontario Power Authority's (OPA) budgets and fees. The Board also sets the rate for the Standard Supply Service for distribution utilities that supply electricity (commodity) directly to consumers.

The Board provides this 2010 Yearbook of Electricity Distributors to inform interested parties and the general public with financial and operational information collected from Electricity Distributors. It is compiled from data submitted by the Distributors through the Reporting and Record-Keeping Requirements. Hydro One Remote Communities and direct connections to the transmission grid are not presented. This yearbook is also available electronically on the OEB website.

*The following distributors have not filed RRR information for 2010: Attawapiskat First Nation, Fort Albany First Nation and Kashechewan First Nation.

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NOTES

Financial Statement Disclosures

1. Balance sheet and income statement disclosures reflect the utilities' audited financial statements.
2. As a result of changes in disclosure in 2010, year-over-year comparisons and trending may be affected.
3. Debit balances reported in credit fields were reclassified to assets; and credit balances in debit fields were reclassified to liabilities.
4. In 2010, more debt is disclosed as long-term and has been classified between third party debt and debt with related, associated or affiliated parties.
5. Regulatory assets and liabilities are netted together and classified as regulatory assets or liabilities (net) depending on sign.
6. Future income tax assets and liabilities may have been classified by utilities as regulatory assets or liabilities in their filings with the Board. Wherever possible, this has been classified in the yearbook as other non-current assets or future income tax liabilities depending on sign.

Statistical

7. Loss of Supply Adjusted Service Reliability Indices are published under the Unitized Statistics and Service Quality Requirements tab.
8. Total customer figure is the sum of residential, GS<50, GS>50 (includes intermediate), large user and sub transmission rate classes. Unmetered scattered load connections are not included in the customer count.
9. OEB minimum standards for Service Quality Requirements are published.

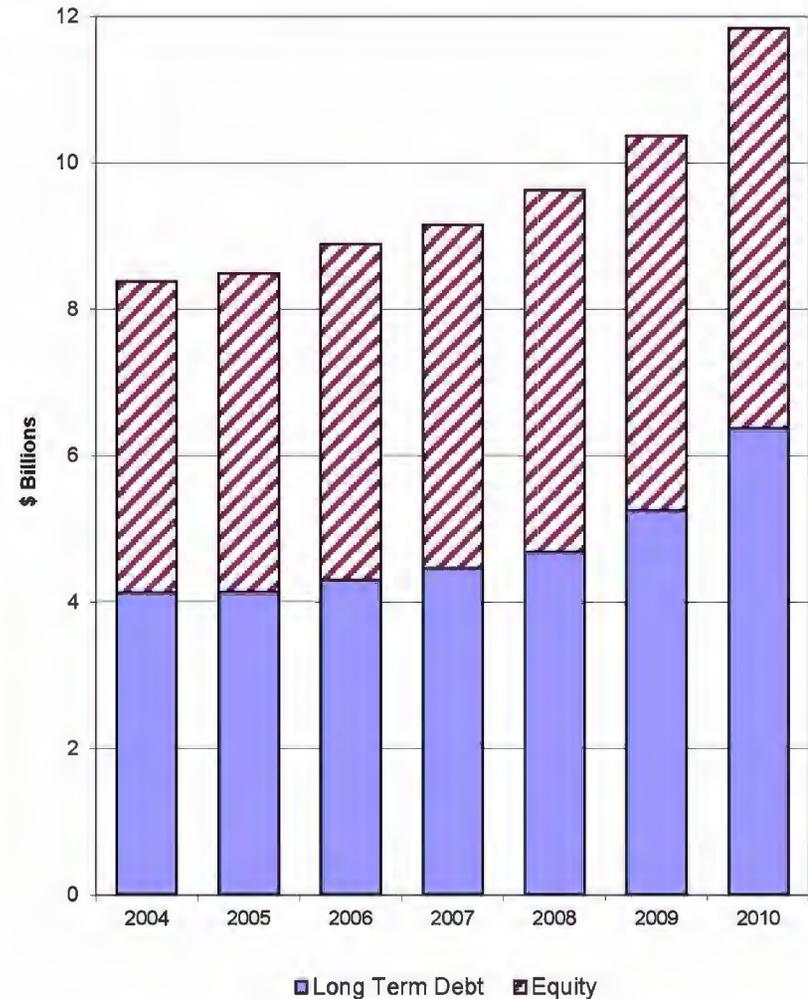


Overview of Ontario Electricity Distributors

Balance Sheet

	As of December 31, 2010
Cash & cash equivalents	\$ 505,266,250
Receivables	2,534,705,499
Inventory	89,084,349
Inter-company receivables	68,479,172
Other current assets	77,940,468
Current assets	3,275,475,738
Property plant & equipment	21,870,246,751
Accumulated depreciation & amortization	(9,652,762,713)
	12,217,484,039
Regulatory assets (net)	318,429,185
Inter-company investments	1,204,613
Other non-current assets	404,935,718
Total Assets	\$ 16,217,529,293
Accounts payable & accrued charges	1,820,695,420
Future income tax liabilities - Current	18,704,068
Other current liabilities	125,790,383
Inter-company payables	438,441,369
Loans, notes payable, current portion long term debt	352,716,960
Current liabilities	2,756,348,200
Long-term debt	907,204,048
Inter-company long-term debt & advances	5,465,819,020
Regulatory liabilities (net)	94,429,066
Other deferred amounts & customer deposits	445,063,290
Employee future benefits	897,019,708
Future income tax liabilities	184,337,432
Total Liabilities	10,750,220,765
Shareholders' Equity	5,467,308,527
Total Liabilities & Equity	\$ 16,217,529,293

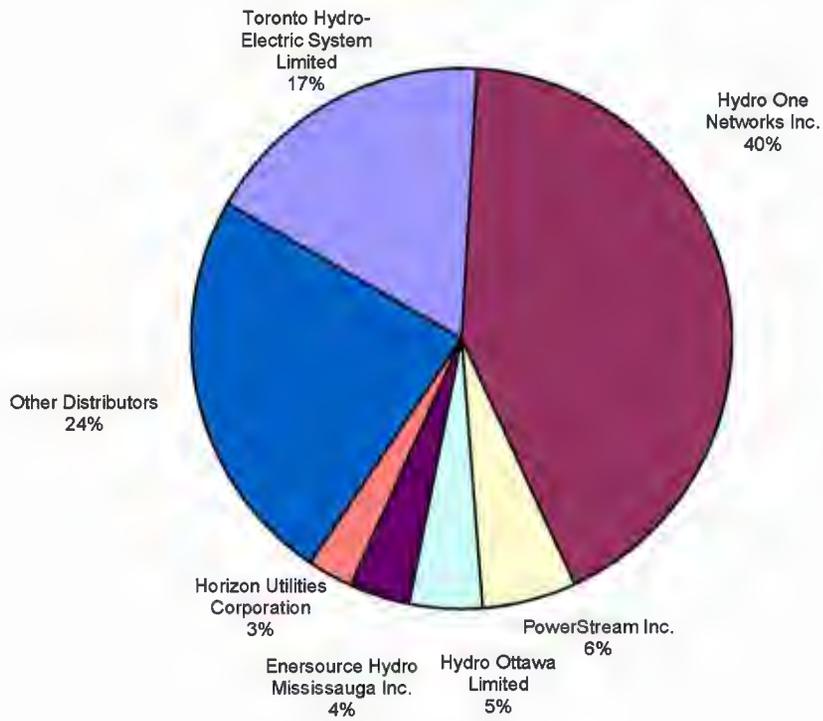
Long-Term Debt & Equity



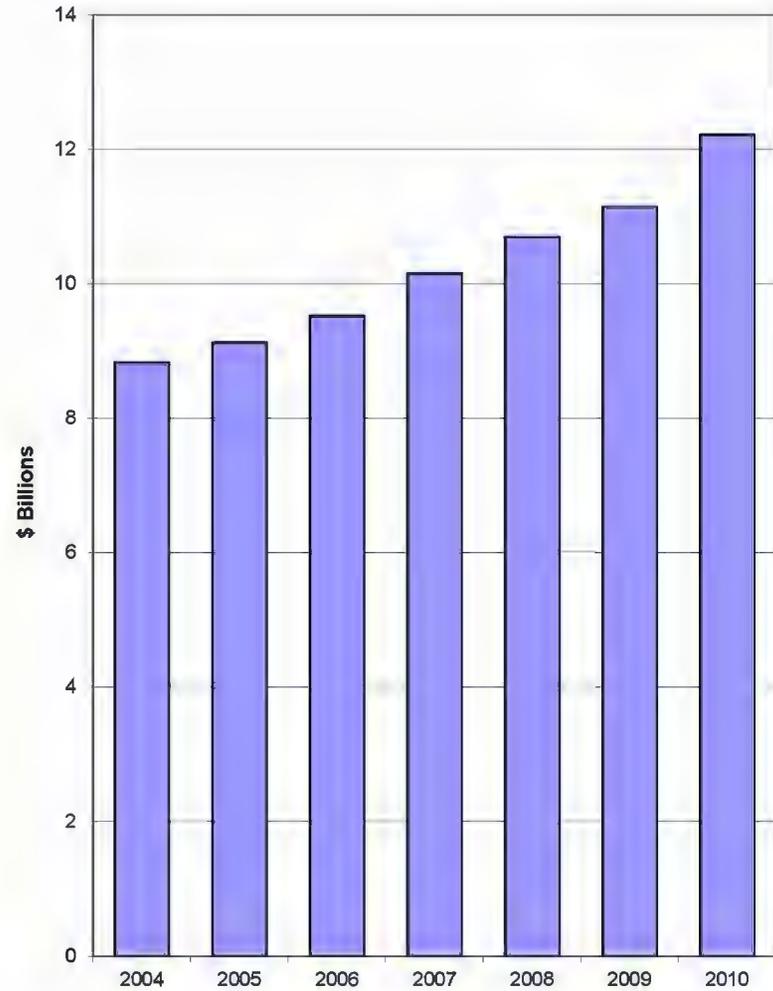
See notes 1, 2, 4



Net Property Plant & Equipment by Distributor
\$12.2 billion

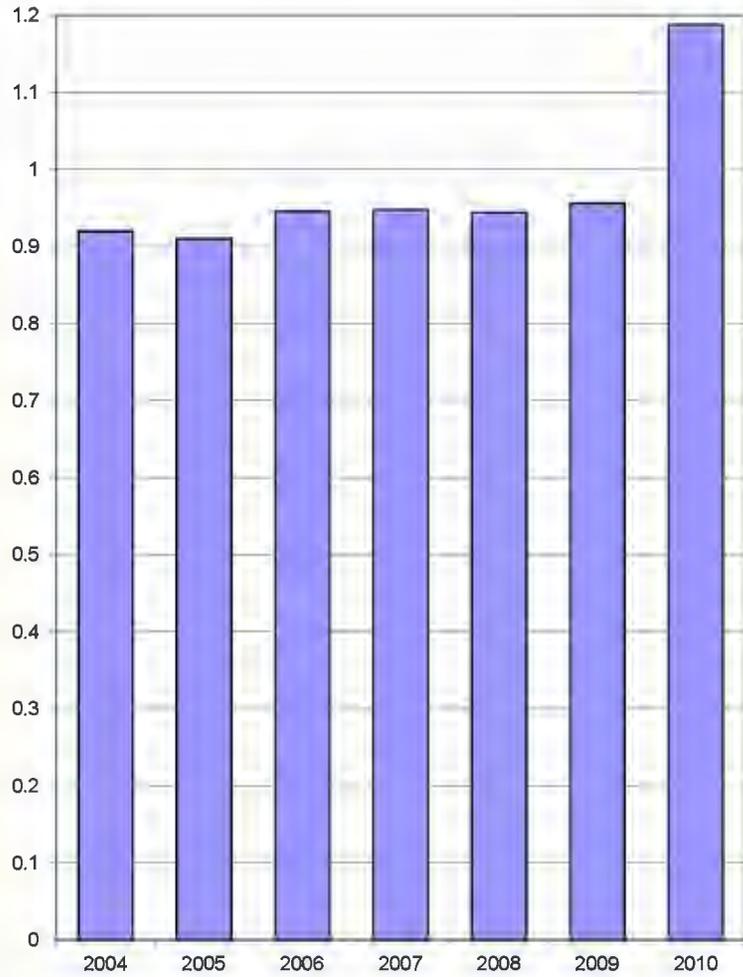


Net Property Plant & Equipment



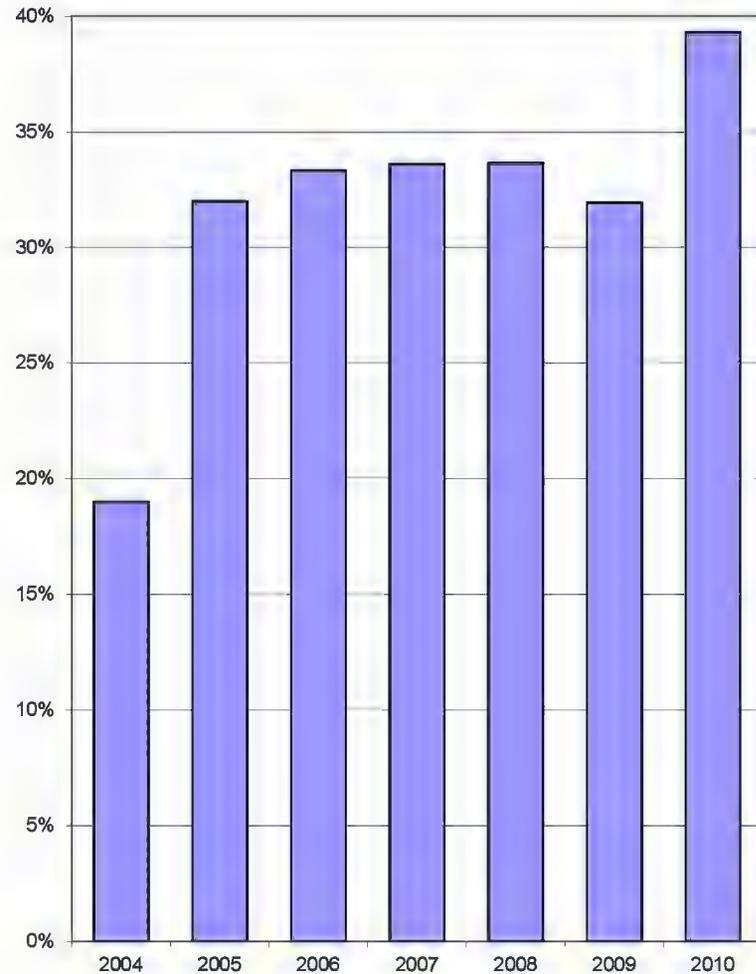


Current Ratio
(Current Assets / Current Liabilities)



See notes 1, 2, 3, 4, 6

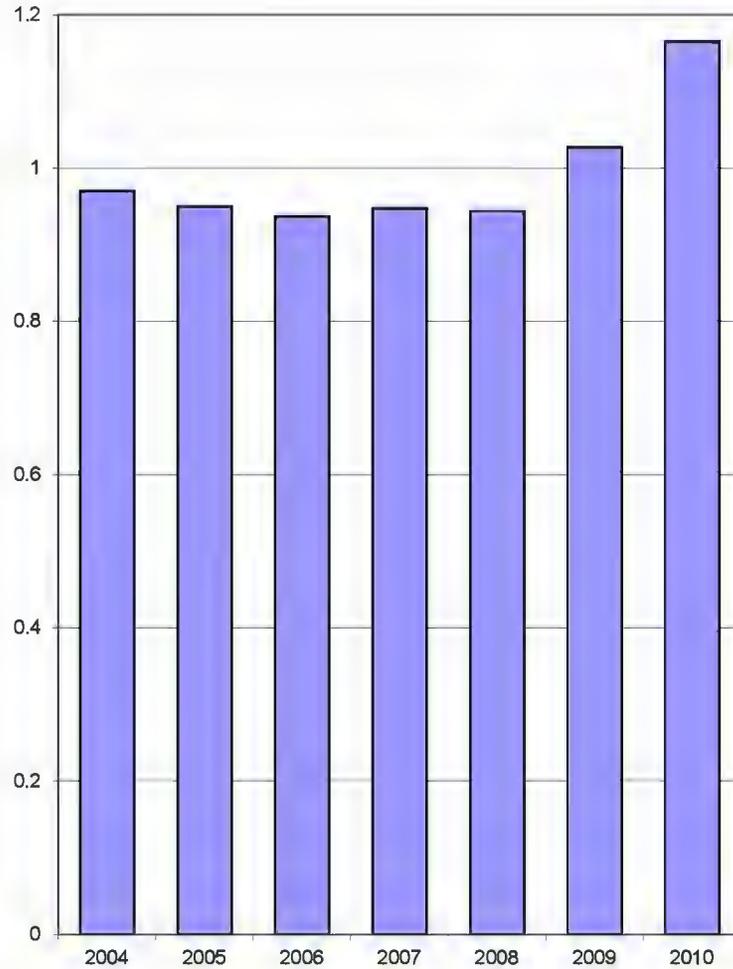
Debt Ratio
(Long-Term Debt / Total Assets)



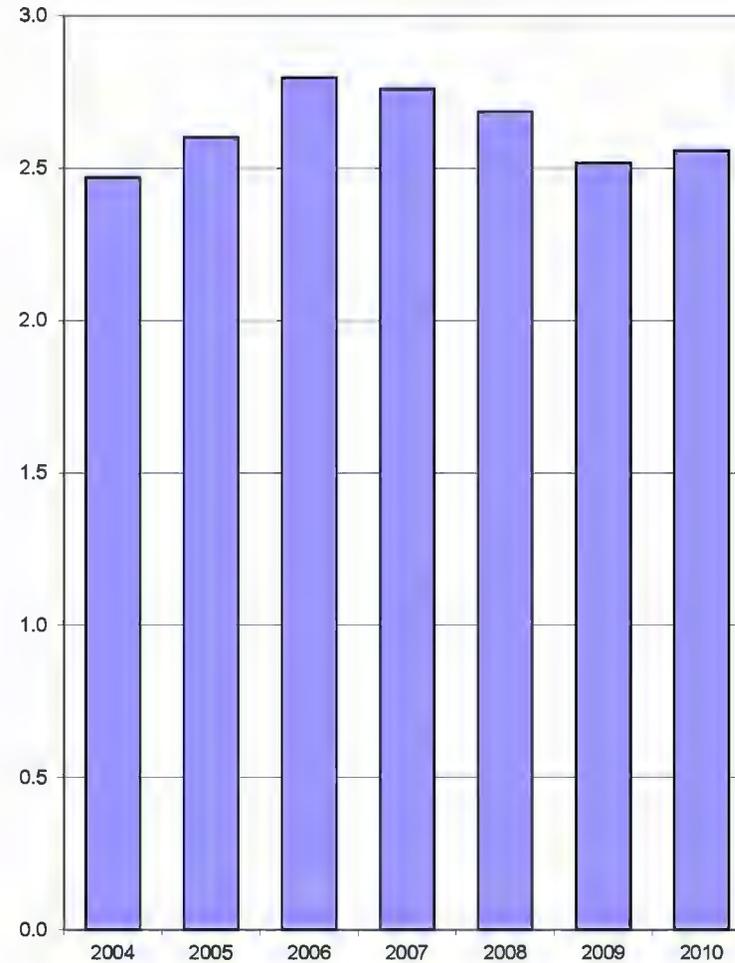
See notes 1, 2, 4



**Debt to Equity Ratio
(Long-Term Debt / Equity)**



**Interest Coverage
(EBIT / Interest Charges)**



See notes 1, 2, 4



Overview of Ontario Electricity Distributors

Income Statement

Year ended
December 31, 2010

Revenue

Power & Distribution Revenue	\$ 12,839,252,356
Cost of Power & Related Costs	9,786,532,663
	<hr/>
	3,052,719,693

Other Income

90,923,551

Expenses

Operating	258,866,440
Maintenance	373,860,732
Administration	717,915,492
Other	38,586,212
Depreciation and Amortization	804,634,237
Financing	371,411,032
	<hr/>
	2,565,274,145

Net Income Before Taxes

578,369,100

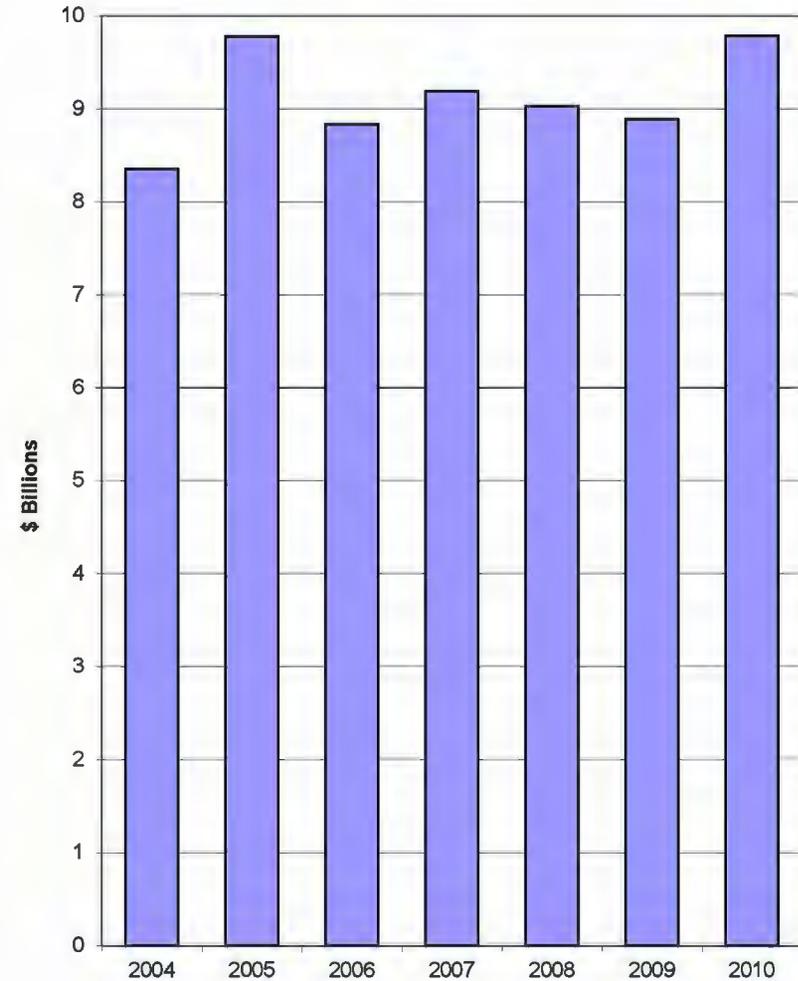
PILS and Income Taxes

Current	105,448,578
Future	814,261
	<hr/>
	106,262,839

Net Income

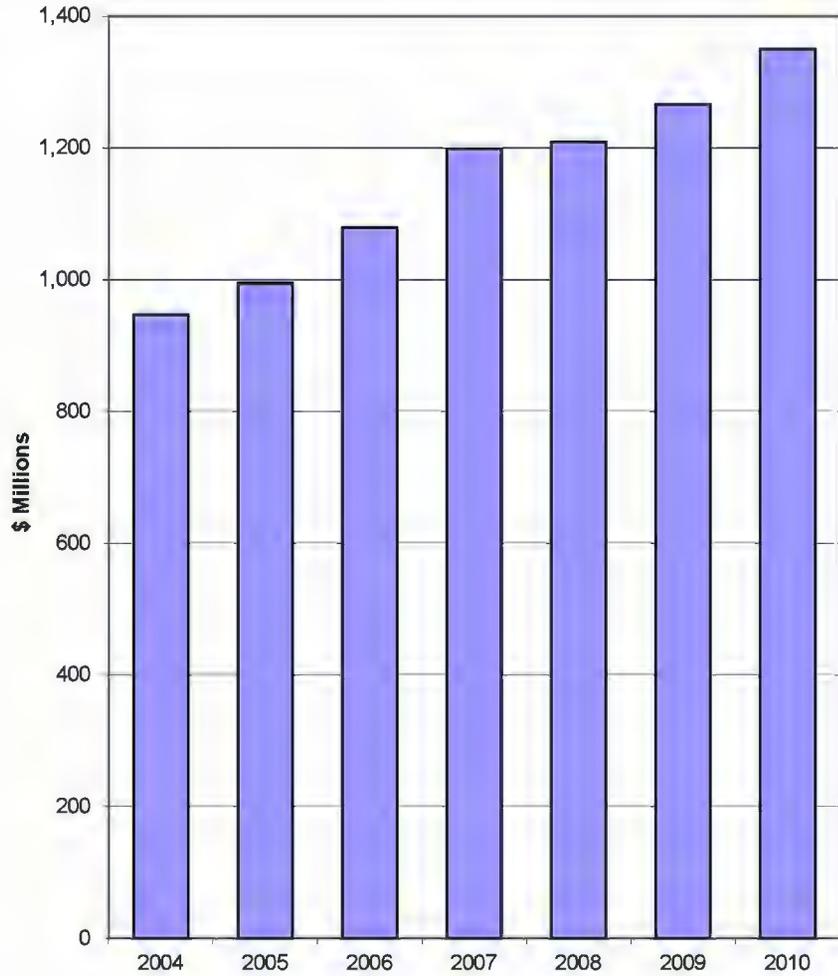
\$ 472,106,260

Cost of Power

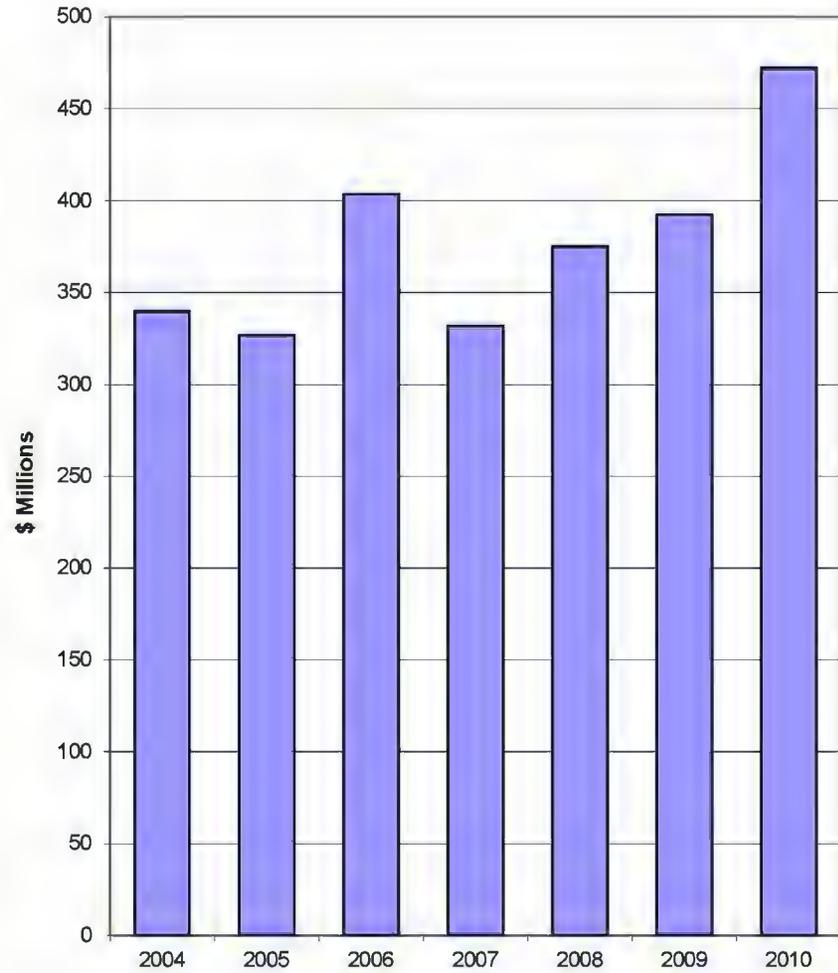




Operating, Maintenance & Administrative Expenses

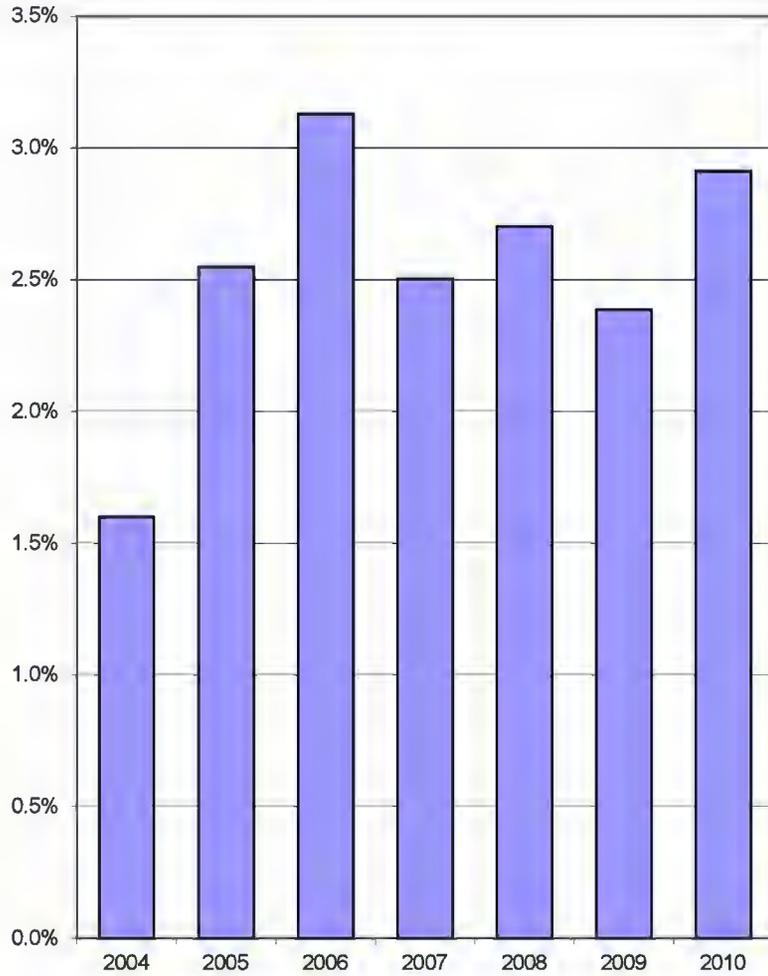


Net Income

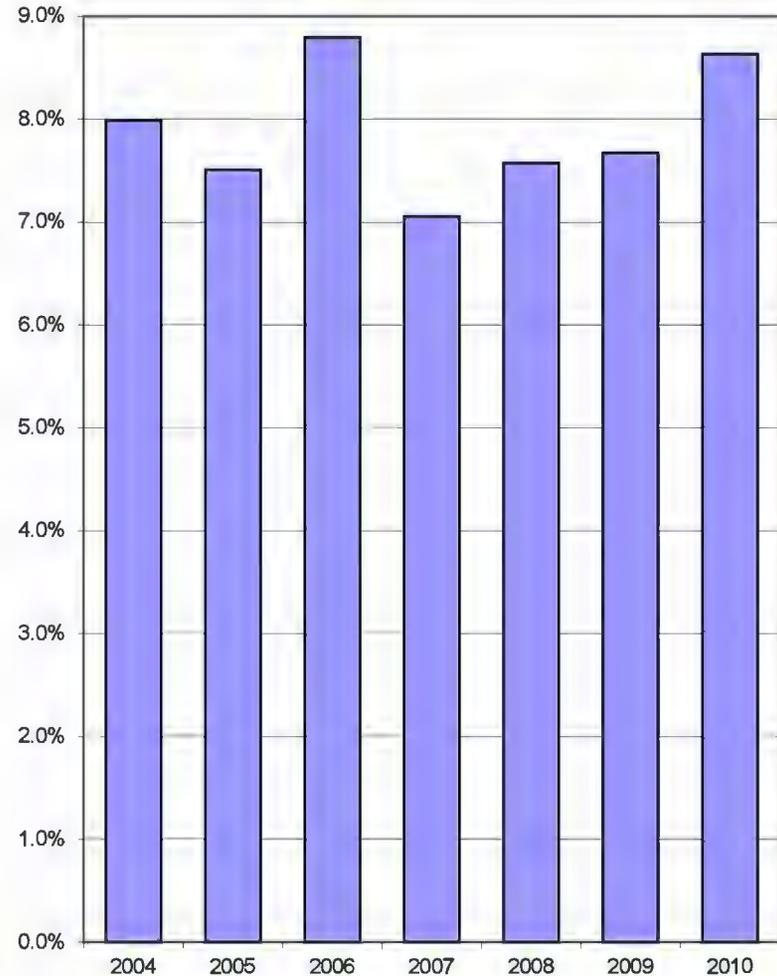




**Financial Statement Return on Assets
 (Net Income / Total Assets)**



**Financial Statement Return on Equity
 (Net Income / Shareholder's Equity)**





Overview of Ontario Electricity Distributors

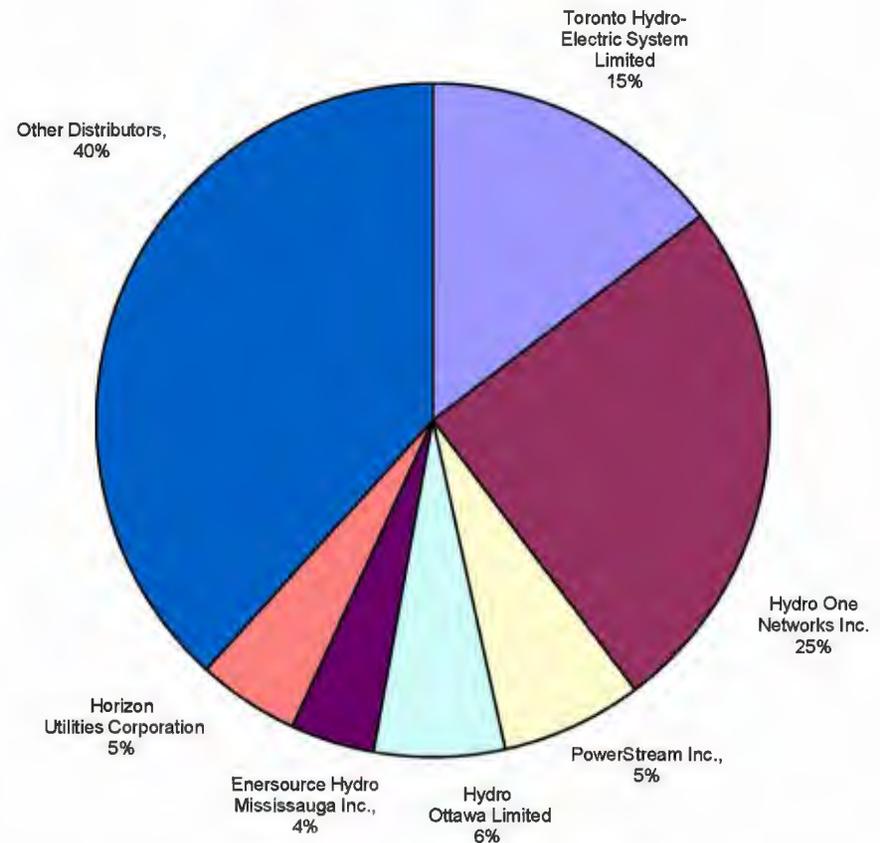
GENERAL STATISTICS

	Year ended December 31, 2010
Population Served	13,618,469
Municipal	14,323,424
Seasonal	165,459
Total Customers	4,788,667
Residential Customers	4,314,896
General Service <50kW Customers	415,994
General Service (50-4999kW) Customers	57,210
Large User (>5000kW) Customers	145
Sub Transmission	422
Total Service Area (sq km)	681,680
% Rural	99%
% Urban	1%
Total km of Line	197,588
Overhead km of line	158,951
Underground km of line	38,637
Total kWh Purchased	126,434,515,965
Total kWh Delivered (excluding losses)	121,191,511,801
Total Distribution Losses (kWh)	5,243,004,164
Capital Additions in 2010	\$ 1,804,926,943

UNITIZED STATISTICS

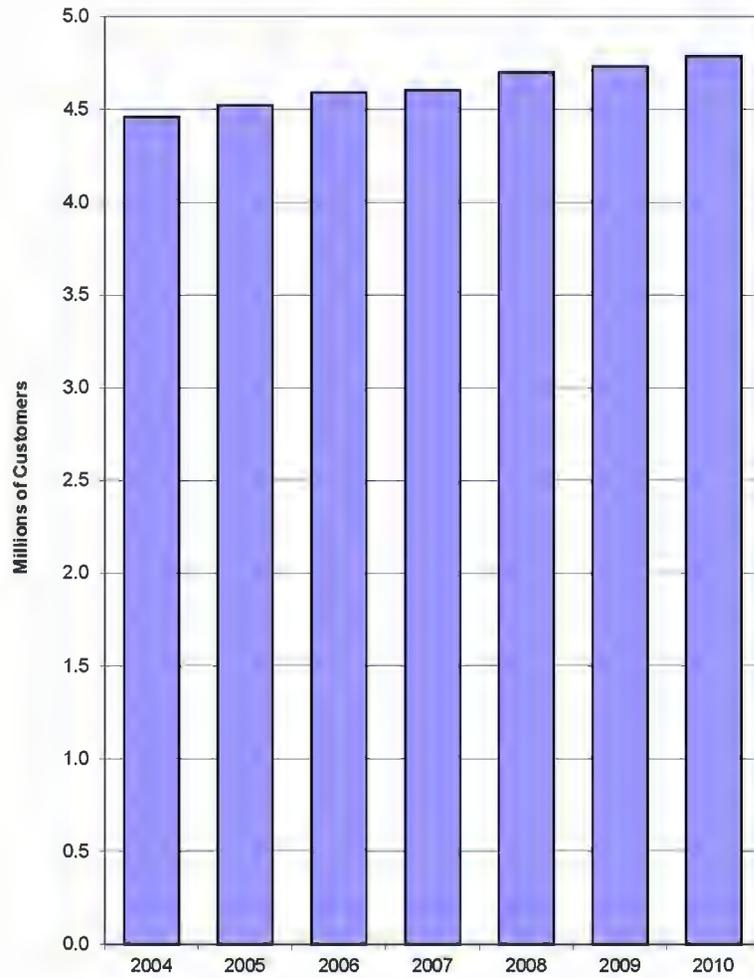
# of Customers per sq km of Service Area	7.02
# of Customers per km of Line	24.24
Average Power & Distribution Revenue less Cost of Power & Related Costs	
Per Customer annually	\$ 637.49
Per Total kWh Purchased	\$ 0.024
Annual Average Cost of Power	
Per Customer	\$ 2,044
Per total kWh Purchased	\$ 0.077
Average monthly total kWh consumed per customer	2,200
OM&A per customer	\$ 282
Net Income per customer	\$ 99
Net Fixed Assets per customer	\$ 2,551

Percentage of Distribution Customers

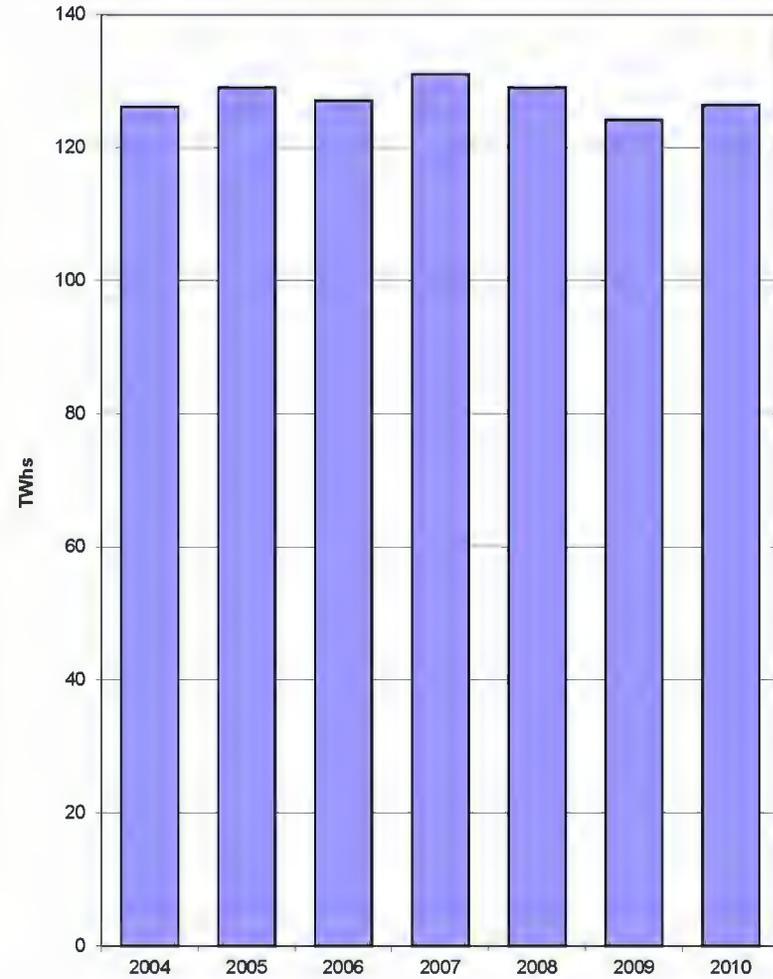




Total Number of Customers



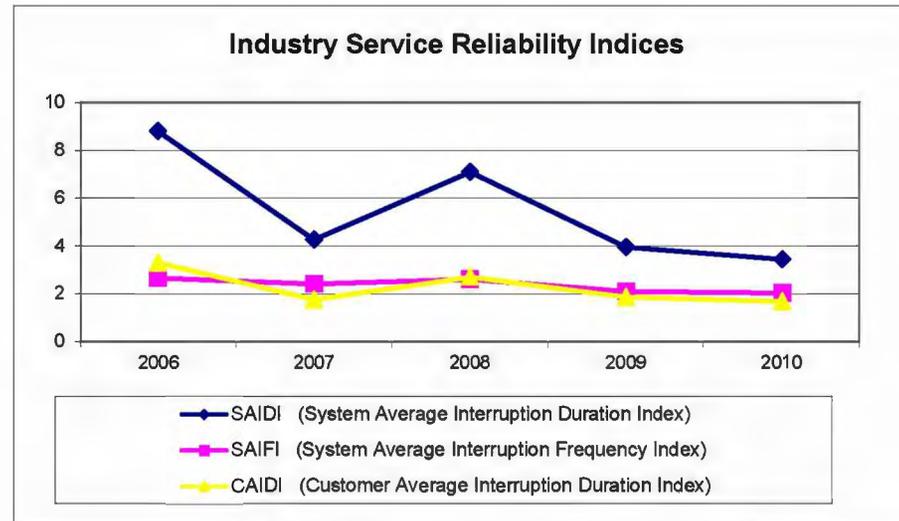
Total TWhs Purchased from IESO



Service Reliability Indices

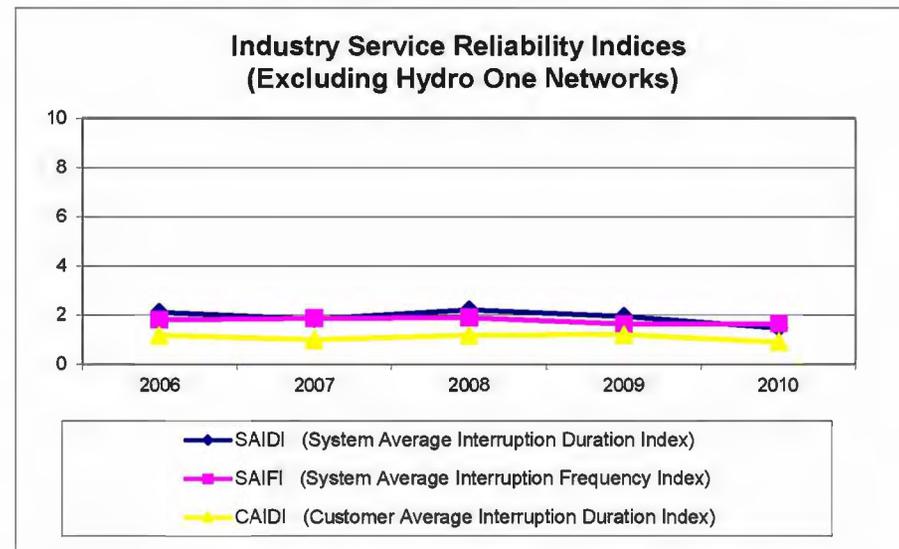
Industry

	2006	2007	2008	2009	2010
SAIDI	8.8	4.27	7.1	3.96	3.44
SAIFI	2.66	2.42	2.62	2.11	2.04
CAIDI	3.31	1.77	2.71	1.87	1.69



Industry Excluding Hydro One Networks

	2006	2007	2008	2009	2010
SAIDI	2.09	1.83	2.19	1.93	1.46
SAIFI	1.79	1.85	1.88	1.62	1.63
CAIDI	1.16	0.99	1.16	1.19	0.89



Note: Outage statistics report all outages affecting customers including those arising from within the distributor service area and those arising upstream from the distributor.

Balance Sheet As of December 31, 2010	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Cash & cash equivalents	\$ 2,448,891	\$ 89,748	\$ 4,514,034	\$ 1,494,586	\$ 12,236,943	\$ 15,452,262
Receivables	7,023,792	590,048	21,484,600	6,322,537	17,479,092	34,821,880
Inventory	127,516	108,062	596,509	277,034	1,613,545	1,130,332
Inter-company receivables	-	-	1,191,170	-	-	18,185
Other current assets	245,065	54,294	575,847	319,859	462,190	469,976
Current assets	9,845,264	842,151	28,362,160	8,414,015	31,791,770	51,892,635
Property plant & equipment	118,631,700	5,174,611	103,382,835	29,186,785	88,769,538	204,312,627
Accumulated depreciation & amortization	(48,181,771)	(2,936,880)	(60,859,607)	(9,588,672)	(26,709,019)	(119,192,445)
	70,449,929	2,237,731	42,523,228	19,598,113	62,060,520	85,120,183
Regulatory assets (net)	7,138,681	615,835	5,177,331	1,181,708	-	6,713,095
Inter-company investments	-	-	-	545,011	-	-
Other non-current assets	2,941,374	75,522	-	-	4,210,318	5,272,569
Total Assets	\$ 90,375,248	\$ 3,771,239	\$ 76,062,719	\$ 29,738,848	\$ 98,062,608	\$ 148,998,482
Accounts payable & accrued charges	\$ 3,403,443	\$ 448,610	\$ 15,893,311	\$ 4,896,950	\$ 11,314,904	\$ 25,984,532
Future income tax liabilities - current	-	-	-	-	-	-
Other current liabilities	645,833	-	470,729	69,765	9,936	501,709
Inter-company payables	381,643	-	2,288,117	12,200	1,745,173	-
Loans and notes payable, and current portion of long term debt	-	-	-	-	2,762,127	7,500,000
Current liabilities	4,430,919	448,610	18,652,157	4,978,915	15,832,139	33,986,241
Long-term debt	-	1,816,053	5,651,531	7,000,000	16,616,643	-
Inter-company long-term debt & advances	50,000,000	400,000	19,377,604	-	24,189,168	47,878,608
Regulatory liabilities (net)	-	-	-	-	5,496,452	-
Other deferred amounts & customer deposits	292,709	102,898	1,937,771	155,713	1,528,551	4,879,615
Employee future benefits	1,664,834	-	7,079,641	666,776	817,515	2,988,066
Future income tax liabilities	-	-	-	-	-	-
Total Liabilities	56,388,463	2,767,560	52,698,704	12,801,404	64,480,469	89,732,530
Shareholders' Equity	33,986,785	1,003,678	23,364,015	16,937,444	33,582,139	59,265,953
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 90,375,248	\$ 3,771,239	\$ 76,062,719	\$ 29,738,848	\$ 98,062,608	\$ 148,998,482

Balance Sheet As of December 31, 2010	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Chatham-Kent Hydro Inc.	Clinton Power Corporation
Cash & cash equivalents	\$ 22,569,858	\$ 3,701,153	\$ 3,573,347	\$ 426,052	\$ 5,322,259	\$ -
Receivables	20,529,368	6,712,427	3,485,714	638,592	13,160,098	1,430,684
Inventory	1,366,167	103,479	235,918	46,011	618,109	10,149
Inter-company receivables	-	-	-	-	581,849	13,794
Other current assets	416,596	364,246	110,981	2,648	488,212	136,376
Current assets	44,881,989	10,881,304	7,405,960	1,113,302	20,170,527	1,591,004
Property plant & equipment	168,139,327	87,136,399	15,675,786	2,244,665	81,249,611	2,148,816
Accumulated depreciation & amortization	(84,779,399)	(35,827,734)	(9,169,807)	(1,426,415)	(32,819,464)	(561,227)
	83,359,928	51,308,665	6,505,980	818,250	48,430,147	1,587,589
Regulatory assets (net)	5,670,951	3,174,871	-	227,724	3,573,112	322,142
Inter-company investments	-	-	-	-	-	-
Other non-current assets	4,343,662	4,314,670	867,842	-	-	-
Total Assets	\$ 138,256,530	\$ 69,679,511	\$ 14,779,781	\$ 2,159,276	\$ 72,173,786	\$ 3,500,734
Accounts payable & accrued charges	\$ 18,229,028	\$ 7,250,788	\$ 1,945,831	\$ 403,412	\$ 11,249,776	\$ 1,392,617
Future income tax liabilities - current	-	335,071	-	-	-	-
Other current liabilities	528,040	257,404	45,601	194	37,649	-
Inter-company payables	31,666	6,273,659	-	25,099	3,108,137	1,350,885
Loans and notes payable, and current portion of long term debt	-	-	-	-	-	210,014
Current liabilities	18,788,734	14,116,922	1,991,433	428,705	14,395,562	2,953,517
Long-term debt	35,000,000	16,050,000	5,046,753	-	-	-
Inter-company long-term debt & advances	6,684,703	20,000,000	-	-	31,273,326	-
Regulatory liabilities (net)	-	-	107,146	-	-	-
Other deferred amounts & customer deposits	12,149,380	-	951,463	24,144	1,701,860	54,754
Employee future benefits	2,009,355	4,169,600	125,006	-	954,707	-
Future income tax liabilities	-	1,869,261	-	-	-	-
Total Liabilities	74,632,172	56,205,783	8,221,801	452,849	48,325,454	3,008,271
Shareholders' Equity	63,624,358	13,473,728	6,557,980	1,706,428	23,848,332	492,464
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 138,256,530	\$ 69,679,511	\$ 14,779,781	\$ 2,159,276	\$ 72,173,786	\$ 3,500,734

Balance Sheet As of December 31, 2010	COLLUS Power Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation
Cash & cash equivalents	\$ 2,922,832	\$ 1,568,858	\$ 4,897,651	\$ 29,392,913	\$ 7,077	\$ -
Receivables	7,955,592	723,774	4,666,278	121,160,903	22,623,922	8,346,238
Inventory	317,756	-	313,849	7,540,144	4,009,420	809,291
Inter-company receivables	-	-	-	606,636	1,469,846	-
Other current assets	350,366	-	1,002,126	10,684,153	786,622	432,494
Current assets	11,546,545	2,292,632	10,879,904	169,384,749	28,896,887	9,588,022
Property plant & equipment	27,894,713	3,170,848	22,148,676	887,619,619	300,417,625	27,045,705
Accumulated depreciation & amortization	(14,576,355)	(1,248,017)	(14,031,987)	(444,783,585)	(117,445,651)	(9,149,810)
	13,318,357	1,922,831	8,116,689	442,836,034	182,971,974	17,895,896
Regulatory assets (net)	-	73,468	4,170,992	-	2,181,619	3,057,708
Inter-company investments	-	-	100	-	-	-
Other non-current assets	64,208	144,526	46,856	21,115,971	19,420,123	-
Total Assets	\$ 24,929,110	\$ 4,433,457	\$ 23,214,541	\$ 633,336,754	\$ 233,470,603	\$ 30,541,626
Accounts payable & accrued charges	\$ 7,798,003	\$ 794,695	\$ 4,858,519	\$ 101,036,445	\$ 9,978,464	\$ 10,621,352
Future income tax liabilities - current	-	-	-	358,217	-	-
Other current liabilities	37,219	-	53,590	-	503,999	929,119
Inter-company payables	-	-	2,179,206	1,417,188	19,533,567	-
Loans and notes payable, and current portion of long term debt	228,728	-	-	2,922,591	9,403,100	547,485
Current liabilities	8,063,950	794,695	7,091,316	105,734,441	39,419,130	12,097,956
Long-term debt	2,700,000	-	7,200,000	290,000,000	50,000,000	485,915
Inter-company long-term debt & advances	1,710,170	-	-	-	-	8,038,524
Regulatory liabilities (net)	1,364,986	-	-	4,607,195	-	-
Other deferred amounts & customer deposits	-	30,052	850,614	20,739,178	25,322,719	780,947
Employee future benefits	308,029	-	686,906	3,783,173	33,936,884	514,103
Future income tax liabilities	-	-	-	-	-	-
Total Liabilities	14,147,136	824,748	15,828,836	424,863,987	148,678,733	21,917,445
Shareholders' Equity	10,781,975	3,608,709	7,385,705	208,472,767	84,791,870	8,624,181
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 24,929,110	\$ 4,433,457	\$ 23,214,541	\$ 633,336,754	\$ 233,470,603	\$ 30,541,626

Balance Sheet As of December 31, 2010	Espanola Regional Hydro Distribution Corporation	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated
Cash & cash equivalents	\$ 885,255	\$ 3,328,924	\$ 1,089,077	\$ 2,093,677	\$ 2,700,894	\$ 1,602,923
Receivables	1,510,428	12,417,731	9,358,030	3,369,484	25,728,431	2,603,820
Inventory	96,441	60,000	94,980	119,690	1,022,657	227,793
Inter-company receivables	-	-	270,311	-	-	12,333
Other current assets	41,561	147,176	209,158	268,567	-	121,924
Current assets	2,533,685	15,953,831	11,021,556	5,851,418	29,451,982	4,568,793
Property plant & equipment	6,900,381	53,338,003	77,484,151	10,617,986	169,076,501	24,007,789
Accumulated depreciation & amortization	(4,661,945)	(16,295,695)	(43,971,825)	(7,543,755)	(103,658,920)	(12,700,493)
	2,238,435	37,042,308	33,512,326	3,074,231	65,417,581	11,307,296
Regulatory assets (net)	841,479	1,709,395	-	140,875	1,797,473	-
Inter-company investments	-	-	-	-	400,000	94,500
Other non-current assets	115,798	-	2,671,384	-	7,975,566	1,053,766
Total Assets	\$ 5,729,397	\$ 54,705,533	\$ 47,205,266	\$ 9,066,524	\$ 105,042,602	\$ 17,024,355
Accounts payable & accrued charges	\$ 2,275,586	\$ 10,721,917	\$ 6,781,528	\$ 1,341,482	\$ 14,363,358	\$ 2,093,530
Future income tax liabilities - current	-	-	-	-	560,504	-
Other current liabilities	73,725	251,663	305,971	82,925	43,341	25,236
Inter-company payables	-	-	15,600,000	-	49,880,184	-
Loans and notes payable, and current portion of long term debt	-	3,724,979	126,908	-	705,102	525,916
Current liabilities	2,349,312	14,698,558	22,814,407	1,424,407	65,552,489	2,644,683
Long-term debt	-	18,202,843	2,331,833	-	-	1,493,333
Inter-company long-term debt & advances	1,524,511	-	-	-	-	5,782,746
Regulatory liabilities (net)	-	-	1,148,704	-	-	159,198
Other deferred amounts & customer deposits	65,287	607,327	670,645	2,028,717	1,443,524	781,783
Employee future benefits	-	4,280,137	1,342,826	-	16,207,556	-
Future income tax liabilities	128,876	-	-	-	7,975,566	-
Total Liabilities	4,067,986	37,788,865	28,308,416	3,453,124	91,179,135	10,861,742
Shareholders' Equity	1,661,412	16,916,668	18,896,850	5,613,400	13,863,467	6,162,613
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 5,729,397	\$ 54,705,533	\$ 47,205,266	\$ 9,066,524	\$ 105,042,602	\$ 17,024,355

Balance Sheet As of December 31, 2010	Guelph Hydro Electric Systems Inc.	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.
Cash & cash equivalents	\$ 23,617,298	\$ 2,494,213	\$ 2,392,329	\$ 4,441,762	\$ 10,446,143	\$ 375,082
Receivables	20,562,022	8,560,407	10,155,512	1,303,668	87,300,073	229,744
Inventory	1,554,850	1,113,623	493,907	108,393	6,041,590	-
Inter-company receivables	92,359	-	137,876	-	-	-
Other current assets	2,909,020	1,394,533	409,249	58,980	2,159,247	38,931
Current assets	48,735,549	13,562,777	13,588,873	5,912,803	105,947,053	643,757
Property plant & equipment	146,740,503	57,445,569	49,227,467	3,852,480	660,045,097	875,819
Accumulated depreciation & amortization	(57,132,454)	(22,697,860)	(19,122,862)	(3,066,689)	(327,086,844)	(429,406)
	89,608,048	34,747,709	30,104,605	785,791	332,958,253	446,413
Regulatory assets (net)	-	2,576,730	7,002,743	-	-	174,178
Inter-company investments	-	-	1	-	99,900	-
Other non-current assets	8,079,117	-	21,356	99,900	10,751,206	-
Total Assets	\$ 146,422,714	\$ 50,887,216	\$ 50,717,578	\$ 6,798,494	\$ 449,756,412	\$ 1,264,348
Accounts payable & accrued charges	\$ 13,938,133	\$ 7,108,544	\$ 8,158,357	\$ 1,531,853	\$ 72,112,382	\$ 362,016
Future income tax liabilities - current	-	-	-	-	-	-
Other current liabilities	432,256	265,934	161,190	-	1,216,830	15
Inter-company payables	1,617,499	582,405	-	-	22,305,839	-
Loans and notes payable, and current portion of long term debt	237,727	1,188,495	3,500,000	-	-	-
Current liabilities	16,225,615	9,145,378	11,819,547	1,531,853	95,635,051	362,031
Long-term debt	65,000,000	8,770,604	-	-	-	-
Inter-company long-term debt & advances	-	-	16,141,969	1,700,000	156,000,000	184,245
Regulatory liabilities (net)	6,435,895	-	-	623,779	3,095,244	-
Other deferred amounts & customer deposits	2,536,862	333,740	672,317	58,327	256,670	12,660
Employee future benefits	8,977,356	-	488,555	-	16,292,680	-
Future income tax liabilities	-	-	-	-	-	-
Total Liabilities	99,175,728	18,249,723	29,122,388	3,913,959	271,279,644	558,936
Shareholders' Equity	47,246,986	32,637,493	21,595,190	2,884,535	178,476,768	705,412
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 146,422,714	\$ 50,887,216	\$ 50,717,578	\$ 6,798,494	\$ 449,756,412	\$ 1,264,348

Balance Sheet As of December 31, 2010	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited	Kenora Hydro Electric Corporation Ltd.
Cash & cash equivalents	\$ 1,106,176	\$ -	\$ 0	\$ 2,924,135	\$ -	\$ 582,143
Receivables	3,097,488	53,895,946	764,679,081	151,831,477	7,975,725	2,432,832
Inventory	125,669	1,086,804	4,993,868	8,531,998	427,863	280,871
Inter-company receivables	-	-	30,941,274	-	-	-
Other current assets	222,722	2,728,089	13,723,560	6,908,731	303,127	50,677
Current assets	4,552,055	57,710,839	814,337,783	170,196,341	8,706,716	3,346,523
Property plant & equipment	3,570,854	503,721,667	7,978,574,009	975,061,707	50,156,164	14,171,454
Accumulated depreciation & amortization	(1,614,113)	(244,882,636)	(2,821,209,799)	(442,289,438)	(27,555,405)	(6,833,326)
	1,956,741	258,839,031	5,157,364,209	532,772,269	22,600,758	7,338,128
Regulatory assets (net)	-	15,311,139	138,802,607	-	2,176,013	78,835
Inter-company investments	-	-	0	-	-	-
Other non-current assets	183,560	13,227,522	164,626,835	-	1,656,721	964,644
Total Assets	\$ 6,692,355	\$ 345,088,531	\$ 6,275,131,435	\$ 702,968,610	\$ 35,140,207	\$ 11,728,129
Accounts payable & accrued charges	\$ 2,460,588	\$ 59,098,526	\$ 467,412,288	\$ 112,115,744	\$ 5,774,451	\$ 1,429,921
Future income tax liabilities - current	-	68,900	17,364,376	-	17,000	-
Other current liabilities	-	2,175,025	83,822,799	2,646,904	716,949	7,049
Inter-company payables	231,425	-	-	2,355,466	138	422,263
Loans and notes payable, and current portion of long term debt	-	16,034,798	207,352,904	-	6,916,929	-
Current liabilities	2,692,013	77,377,249	775,952,367	117,118,114	13,425,466	1,859,233
Long-term debt	-	-	-	-	2,027,644	1,300,000
Inter-company long-term debt & advances	500,290	143,000,000	2,669,482,635	312,185,000	3,666,000	3,069,279
Regulatory liabilities (net)	333,709	-	-	1,165,837	-	-
Other deferred amounts & customer deposits	461,568	167,539	156,518,045	12,081,639	351,008	67,876
Employee future benefits	-	6,120,000	543,073,242	5,159,305	-	207,673
Future income tax liabilities	-	7,831,310	153,766,533	-	-	-
Total Liabilities	3,987,581	234,496,099	4,298,792,821	447,709,895	19,470,118	6,504,061
Shareholders' Equity	2,704,775	110,592,432	1,976,338,614	255,258,715	15,670,090	5,224,069
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 6,692,355	\$ 345,088,531	\$ 6,275,131,435	\$ 702,968,610	\$ 35,140,207	\$ 11,728,129

Balance Sheet As of December 31, 2010	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Middlesex Power Distribution Corporation
Cash & cash equivalents	\$ 2,303,849	\$ 28,003,063	\$ 3,651,326	\$ -	\$ 7,667,205	\$ 1,323,971
Receivables	13,701,276	34,917,728	5,287,085	4,404,238	53,718,848	3,205,641
Inventory	1,042,344	3,668,935	239,490	238,322	4,649,721	220,709
Inter-company receivables	-	89,840	-	-	-	-
Other current assets	2,309,582	1,159,155	565,547	348,818	1,921,526	85,994
Current assets	19,357,051	67,838,721	9,743,448	4,991,379	67,957,300	4,836,315
Property plant & equipment	47,761,760	277,562,809	18,318,393	23,316,903	369,927,352	19,663,372
Accumulated depreciation & amortization	(19,035,171)	(130,416,305)	(7,412,315)	(9,390,834)	(174,378,674)	(10,984,777)
	28,726,589	147,146,504	10,906,078	13,926,069	195,548,679	8,678,594
Regulatory assets (net)	2,077,621	8,382,364	1,403,440	1,590,212	14,617,745	1,726,726
Inter-company investments	-	-	-	-	-	-
Other non-current assets	-	1,310,028	-	917,600	92,300	-
Total Assets	\$ 50,161,261	\$ 224,677,617	\$ 22,052,967	\$ 21,425,260	\$ 278,216,024	\$ 15,241,636
Accounts payable & accrued charges	\$ 9,655,779	\$ 27,211,937	\$ 3,019,317	\$ 4,695,288	\$ 34,504,905	\$ 2,711,891
Future income tax liabilities - current	-	-	-	-	-	-
Other current liabilities	-	264,371	97,268	31,542	2,554,373	8,767
Inter-company payables	-	-	-	312,517	6,987,124	686,737
Loans and notes payable, and current portion of long term debt	5,995,989	893,011	-	767,370	2,304,000	-
Current liabilities	15,651,768	28,369,319	3,116,585	5,806,717	46,350,402	3,407,395
Long-term debt	2,316,421	-	3,547,658	3,487,500	20,650,000	-
Inter-company long-term debt & advances	10,880,619	85,713,896	7,000,000	-	70,000,000	5,800,000
Regulatory liabilities (net)	-	-	-	-	-	-
Other deferred amounts & customer deposits	676,267	3,887,326	77,994	263,324	12,138,800	1,288,984
Employee future benefits	1,049,074	5,381,064	268,943	-	9,864,100	53,515
Future income tax liabilities	-	-	-	-	-	-
Total Liabilities	30,574,149	123,351,605	14,011,180	9,557,542	159,003,301	10,549,894
Shareholders' Equity	19,587,112	101,326,013	8,041,787	11,867,718	119,212,722	4,691,742
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 50,161,261	\$ 224,677,617	\$ 22,052,967	\$ 21,425,260	\$ 278,216,024	\$ 15,241,636

Balance Sheet As of December 31, 2010	Midland Power Utility Corporation	Milton Hydro Distribution Inc.	Newmarket - Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.
Cash & cash equivalents	\$ 177,301	\$ 3,856,689	\$ 6,647,887	\$ 8,025,373	\$ 239,382	\$ 836,521
Receivables	3,844,978	15,050,736	9,171,322	22,272,107	4,471,666	9,092,498
Inventory	46,043	915,667	661,486	1,616,141	218,510	549,678
Inter-company receivables	-	17,468	-	21,514	-	259,756
Other current assets	356,573	298,169	163,309	4,786,072	92,379	319,822
Current assets	4,424,895	20,138,729	16,644,003	36,721,207	5,021,936	11,058,275
Property plant & equipment	22,256,054	97,676,195	98,387,508	244,134,299	39,717,803	75,225,238
Accumulated depreciation & amortization	(11,383,077)	(47,689,186)	(47,359,017)	(125,943,370)	(19,895,705)	(25,835,328)
	10,872,977	49,987,009	51,028,490	118,190,929	19,822,098	49,389,910
Regulatory assets (net)	630,849	-	2,202,000	-	1,219,676	1,121,265
Inter-company investments	-	-	-	-	-	-
Other non-current assets	1,260,100	997,389	4,220,000	-	1,228,448	1,215,250
Total Assets	\$ 17,188,821	\$ 71,123,128	\$ 74,094,493	\$ 154,912,136	\$ 27,292,158	\$ 62,784,699
Accounts payable & accrued charges	\$ 3,400,503	\$ 11,841,852	\$ 4,732,434	\$ 14,206,267	\$ 3,097,275	\$ 6,301,538
Future income tax liabilities - current	-	-	-	-	-	-
Other current liabilities	65,525	1,618	228,683	1,222	84,216	106,209
Inter-company payables	-	-	-	7,074,946	-	177,275
Loans and notes payable, and current portion of long term debt	1,955,752	402,934	25,930	2,116,973	3,849,383	918,149
Current liabilities	5,421,779	12,246,403	4,987,047	23,399,408	7,030,874	7,503,172
Long-term debt	2,213,891	6,789,443	-	13,634,272	1,350,462	26,636,971
Inter-company long-term debt & advances	-	14,934,210	25,609,337	25,605,090	5,746,838	-
Regulatory liabilities (net)	-	2,460,721	-	7,736,478	-	-
Other deferred amounts & customer deposits	202,741	3,869,398	3,553,519	1,207,795	371,992	121,909
Employee future benefits	74,625	183,993	819,042	3,657,023	460,985	867,800
Future income tax liabilities	-	-	-	-	-	-
Total Liabilities	7,913,036	40,484,169	34,968,945	75,240,066	14,961,150	35,129,852
Shareholders' Equity	9,275,785	30,638,959	39,125,548	79,672,071	12,331,008	27,654,847
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 17,188,821	\$ 71,123,128	\$ 74,094,493	\$ 154,912,136	\$ 27,292,158	\$ 62,784,699

Balance Sheet As of December 31, 2010	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.
Cash & cash equivalents	\$ 5,900,680	\$ 470,421	\$ 1,617,735	\$ 1,271,038	\$ 1,602,156	\$ 15,508,847
Receivables	12,716,419	2,833,986	29,539,998	5,704,155	6,579,300	19,291,713
Inventory	786,111	355,124	3,631,581	273,873	597,245	333,084
Inter-company receivables	453,310	18,013	-	-	1,276,448	-
Other current assets	748,915	103,558	676,737	228,621	377,271	783,266
Current assets	20,605,436	3,781,102	35,466,051	7,477,687	10,432,420	35,916,910
Property plant & equipment	86,611,880	6,603,401	210,581,961	30,611,560	32,962,623	134,986,328
Accumulated depreciation & amortization	(48,981,464)	(3,119,295)	(85,365,493)	(16,588,792)	(17,572,232)	(82,890,064)
	37,630,416	3,484,106	125,216,468	14,022,768	15,390,391	52,096,264
Regulatory assets (net)	2,470,136	528,673	2,067,770	-	1,049,083	2,653,350
Inter-company investments	-	-	-	65,000	-	-
Other non-current assets	-	-	22,445,475	530,000	1,562,251	2,630
Total Assets	\$ 60,705,988	\$ 7,793,881	\$ 185,195,765	\$ 22,095,455	\$ 28,434,145	\$ 90,669,154
Accounts payable & accrued charges	\$ 7,684,236	\$ 1,763,466	\$ 31,387,837	\$ 3,552,764	\$ 5,648,332	\$ 13,103,002
Future income tax liabilities - current	0	-	-	-	-	-
Other current liabilities	559,037	8,337	292,531	21,400	169,621	210,960
Inter-company payables	214,884	-	-	-	34,616	-
Loans and notes payable, and current portion of long term debt	-	181,333	-	515,662	-	-
Current liabilities	8,458,157	1,953,136	31,680,368	4,089,826	5,852,569	13,313,962
Long-term debt	2,785,974	2,236,572	-	7,446,118	1,995,000	7,000,000
Inter-company long-term debt & advances	19,511,601	-	74,577,504	-	9,762,000	23,064,000
Regulatory liabilities (net)	-	-	-	545,041	-	-
Other deferred amounts & customer deposits	950,211	127,482	31,744,530	507,868	599,566	4,285,818
Employee future benefits	4,208,039	47,786	7,472,700	226,107	547,238	10,196,920
Future income tax liabilities	-	1,454	-	-	-	-
Total Liabilities	35,913,982	4,366,431	145,475,102	12,814,959	18,756,373	57,860,700
Shareholders' Equity	24,792,006	3,427,450	39,720,662	9,280,496	9,677,772	32,808,454
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 60,705,988	\$ 7,793,881	\$ 185,195,765	\$ 22,095,455	\$ 28,434,145	\$ 90,669,154

Balance Sheet As of December 31, 2010	Ottawa River Power Corporation	Parry Sound Power Corporation	Peterborough Distribution Incorporated	Port Colborne Hydro Inc.	PowerStream Inc.	PUC Distribution Inc.
Cash & cash equivalents	\$ 7,852,408	\$ 469,102	\$ 7,338,786	\$ 275	\$ 8,567,849	\$ 6,020,883
Receivables	3,891,710	1,964,511	13,673,952	3,650,461	160,030,375	13,665,987
Inventory	787,727	113,629	1,209,115	-	3,049,556	1,306,185
Inter-company receivables	235,306	-	22,795,000	-	2,435,016	-
Other current assets	293,697	295,830	162,961	83,782	2,719,396	257,277
Current assets	13,060,848	2,843,072	45,179,814	3,734,518	176,802,193	21,250,332
Property plant & equipment	24,388,799	10,814,456	77,625,384	14,268,371	1,308,232,552	89,978,517
Accumulated depreciation & amortization	(16,217,706)	(6,965,574)	(29,619,450)	(2,174,231)	(619,451,273)	(47,689,616)
	8,171,093	3,848,883	48,005,934	12,094,140	688,781,279	42,288,901
Regulatory assets (net)	-	703,276	6,960,457	2,720,494	-	1,958,094
Inter-company investments	-	100	-	-	-	-
Other non-current assets	812,550	290,108	1,930,000	347,333	53,924,935	-
Total Assets	\$ 22,044,491	\$ 7,685,439	\$ 102,076,205	\$ 18,896,486	\$ 919,508,407	\$ 65,497,327
Accounts payable & accrued charges	\$ 3,873,525	\$ 1,937,279	\$ 11,407,782	\$ 394,165	\$ 108,868,988	\$ 4,323,866
Future income tax liabilities - current	-	-	-	-	-	-
Other current liabilities	924	24,708	174,133	20	6,705,145	-
Inter-company payables	-	744,495	-	18,517,256	12,160,585	938,444
Loans and notes payable, and current portion of long term debt	101,243	-	814,959	-	45,577,023	4,999,600
Current liabilities	3,975,693	2,706,482	12,396,874	18,911,441	173,311,741	10,261,910
Long-term debt	-	-	37,490,888	-	173,765,022	5,000,000
Inter-company long-term debt & advances	5,585,838	2,433,728	23,157,680	-	182,429,859	26,534,040
Regulatory liabilities (net)	4,398,585	-	-	-	34,811,288	-
Other deferred amounts & customer deposits	537,616	128,229	741,622	-	54,505,799	3,112,732
Employee future benefits	-	-	6,077	-	14,007,126	-
Future income tax liabilities	-	-	-	241,554	61,264	-
Total Liabilities	14,497,732	5,268,439	73,793,141	19,152,996	632,892,100	44,908,682
Shareholders' Equity	7,546,759	2,417,000	28,283,064	(256,510)	286,616,306	20,588,645
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 22,044,491	\$ 7,685,439	\$ 102,076,205	\$ 18,896,486	\$ 919,508,407	\$ 65,497,327

Balance Sheet As of December 31, 2010	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.
Cash & cash equivalents	\$ 1,386,524	\$ 669,482	\$ 793,425	\$ 745,185	\$ 8,308,224	\$ 2,957,459
Receivables	1,939,628	2,318,619	2,038,379	5,706,251	9,041,413	2,379,169
Inventory	265,958	251,106	44,830	-	1,270,878	343,563
Inter-company receivables	23,802	-	-	-	500,259	-
Other current assets	126,214	24,000	365,803	1,346,970	976,159	56,900
Current assets	3,742,126	3,263,207	3,242,436	7,798,406	20,096,933	5,737,092
Property plant & equipment	12,711,556	6,028,198	7,460,625	39,362,298	148,884,341	14,719,786
Accumulated depreciation & amortization	(8,199,560)	(1,904,543)	(2,932,349)	(20,614,926)	(85,340,675)	(8,789,031)
	4,511,996	4,123,655	4,528,276	18,747,372	63,543,666	5,930,755
Regulatory assets (net)	-	448,190	184,735	1,172,463	4,935,307	862,270
Inter-company investments	-	-	-	-	-	-
Other non-current assets	97,522	-	133,236	691,006	5,800,581	125,906
Total Assets	\$ 8,351,644	\$ 7,835,052	\$ 8,088,683	\$ 28,409,247	\$ 94,376,486	\$ 12,656,022
Accounts payable & accrued charges	\$ 785,766	\$ 1,328,169	\$ 4,451,836	\$ 3,109,437	\$ 4,805,803	\$ 2,334,903
Future income tax liabilities - current	-	-	-	-	-	-
Other current liabilities	-	65,086	23,235	187,788	207,955	-
Inter-company payables	234,045	333,025	212,956	1,121,525	66,540	117,637
Loans and notes payable, and current portion of long term debt	-	113,965	229,278	750,000	387,529	103,141
Current liabilities	1,019,811	1,840,245	4,917,305	5,168,751	5,467,827	2,555,681
Long-term debt	194,219	892,143	-	2,500,000	7,097,218	1,158,408
Inter-company long-term debt & advances	2,705,168	1,506,383	-	7,714,426	33,490,500	-
Regulatory liabilities (net)	1,000,220	-	-	-	-	-
Other deferred amounts & customer deposits	171,891	44,833	163,568	684,860	684,884	153,073
Employee future benefits	-	-	45,989	-	2,291,374	-
Future income tax liabilities	-	-	-	-	-	-
Total Liabilities	5,091,309	4,283,605	5,126,862	16,068,036	49,031,803	3,867,163
Shareholders' Equity	3,260,335	3,551,447	2,961,821	12,341,211	45,344,683	8,788,860
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 8,351,644	\$ 7,835,052	\$ 8,088,683	\$ 28,409,247	\$ 94,376,486	\$ 12,656,022

Balance Sheet As of December 31, 2010	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.
Cash & cash equivalents	\$ 180,228,697	\$ -	\$ 2,161,767	\$ 130,887	\$ 7,331,443	\$ 584,146
Receivables	460,293,153	54,746,878	2,931,772	27,909,927	8,321,609	1,887,072
Inventory	7,501,047	1,445,419	-	2,496,403	571,394	-
Inter-company receivables	1,131,748	-	3,340,382	-	125,829	-
Other current assets	3,774,701	724,934	188,277	485,686	92,231	5,356
Current assets	652,929,346	56,917,231	8,622,198	31,022,902	16,442,506	2,476,574
Property plant & equipment	4,431,116,520	352,694,214	19,735,503	233,036,893	48,097,503	10,631,501
Accumulated depreciation & amortization	(2,283,939,226)	(185,648,588)	(10,915,212)	(105,250,602)	(26,293,738)	(5,841,908)
	2,147,177,293	167,045,626	8,820,291	127,786,291	21,803,765	4,789,593
Regulatory assets (net)	36,712,712	-	-	-	217,350	-
Inter-company investments	-	-	-	-	-	-
Other non-current assets	7,517,642	12,072,755	154,053	50,779	3,012,019	383,745
Total Assets	\$ 2,844,336,993	\$ 236,035,612	\$ 17,596,542	\$ 158,859,972	\$ 41,475,640	\$ 7,649,912
Accounts payable & accrued charges	\$ 357,535,002	\$ 35,671,046	\$ 2,494,355	\$ 28,124,136	\$ 6,092,133	\$ 2,103,940
Future income tax liabilities - current	-	-	-	-	-	-
Other current liabilities	14,886,631	141,025	-	1,960,423	66,270	-
Inter-company payables	251,351,346	4,907,612	-	918	-	-
Loans and notes payable, and current portion of long term debt	-	12,451,228	-	2,781,517	21,780	-
Current liabilities	623,772,979	53,170,911	2,494,355	32,866,993	6,180,183	2,103,940
Long-term debt	-	-	-	11,579,167	3,700,000	876,122
Inter-company long-term debt & advances	1,110,596,785	82,406,435	3,593,269	33,513,211	13,499,953	1,085,016
Regulatory liabilities (net)	-	6,582,453	2,122,564	7,048,928	-	118,790
Other deferred amounts & customer deposits	50,400,345	8,972,888	-	2,218,135	2,905,498	335,587
Employee future benefits	166,070,000	-	-	4,034,195	1,535,617	103,322
Future income tax liabilities	-	11,868,013	-	-	-	381,600
Total Liabilities	1,950,840,109	163,000,700	8,210,188	91,260,629	27,821,251	5,004,377
Shareholders' Equity	893,496,884	73,034,912	9,386,354	67,599,343	13,654,389	2,645,534
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 2,844,336,993	\$ 236,035,612	\$ 17,596,542	\$ 158,859,972	\$ 41,475,640	\$ 7,649,912

Balance Sheet As of December 31, 2010	West Coast Huron Energy Inc.	West Perth Power Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Woodstock Hydro Services Inc.	Total Industry
Cash & cash equivalents	\$ 157,373	\$ 485,963	\$ 4,531,244	\$ 1,555,037	\$ 3,188,152	\$ 505,266,250
Receivables	1,369,126	1,226,714	8,646,125	16,944,952	8,156,584	2,534,705,499
Inventory	432,765	54,403	757,793	924,184	610,043	89,084,349
Inter-company receivables	-	417,066	-	-	2,782	68,479,172
Other current assets	9,291	962,940	566,094	221,951	277,401	77,940,468
Current assets	1,968,555	3,147,086	14,501,255	19,646,124	12,234,961	3,275,475,738
Property plant & equipment	6,375,533	5,211,314	46,215,928	128,917,771	38,216,262	21,870,246,751
Accumulated depreciation & amortization	(2,240,016)	(3,229,758)	(16,008,409)	(66,049,072)	(17,164,840)	(9,652,762,713)
	4,135,517	1,981,557	30,207,519	62,868,699	21,051,423	12,217,484,039
Regulatory assets (net)	526,790	-	3,395,437	-	-	318,429,185
Inter-company investments	-	-	-	-	-	1,204,613
Other non-current assets	32,219	-	227,288	4,858,765	2,446,790	404,935,718
Total Assets	\$ 6,663,081	\$ 5,128,642	\$ 48,331,498	\$ 87,373,588	\$ 35,733,174	\$ 16,217,529,293
Accounts payable & accrued charges	\$ 686,798	\$ 767,506	\$ 6,738,617	\$ 12,049,391	\$ 5,711,469	\$ 1,820,695,420
Future income tax liabilities - current	-	-	-	-	-	18,704,068
Other current liabilities	-	-	-	147,663	175,100	125,790,383
Inter-company payables	-	470,130	-	434,995	-	438,441,369
Loans and notes payable, and current portion of long term debt	-	6,125	451,814	-	113,468	352,716,960
Current liabilities	686,798	1,243,761	7,190,431	12,632,049	6,000,037	2,756,348,200
Long-term debt	-	1,183,391	10,330,382	-	12,653,654	907,204,048
Inter-company long-term debt & advances	974,454	-	5,260,461	28,337,942	-	5,465,819,020
Regulatory liabilities (net)	-	1,162,603	-	1,848,722	54,527	94,429,066
Other deferred amounts & customer deposits	266,126	67,794	-	978,578	1,495,806	445,063,290
Employee future benefits	203,760	-	346,753	-	1,142,616	897,019,708
Future income tax liabilities	-	-	212,000	-	-	184,337,432
Total Liabilities	2,131,138	3,657,549	23,340,026	43,797,290	21,346,640	10,750,220,765
Shareholders' Equity	4,531,943	1,471,093	24,991,472	43,576,298	14,386,534	5,467,308,527
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 6,663,081	\$ 5,128,642	\$ 48,331,498	\$ 87,373,588	\$ 35,733,174	\$ 16,217,529,293



Ontario Energy Board
Commission de l'énergie de l'Ontario

2010 Yearbook of
Electricity Distributors



Income Statement For the year ended December 31, 2010	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Power and Distribution Revenue	\$ 35,030,935	\$ 3,110,255	\$ 82,791,478	\$ 24,560,547	\$ 93,359,841	\$ 145,389,828
Cost of Power and Related Costs	17,137,702	1,913,140	63,323,311	18,498,271	77,201,485	115,256,976
	17,893,233	1,197,115	19,468,167	6,062,276	16,158,356	30,132,852
Other Income	89,312	108,367	937,058	191,675	766,689	687,808
Expenses						
Operating	1,097,534	332,111	3,135,697	517,339	1,008,391	4,047,491
Maintenance	3,426,509	51,665	175,850	645,508	1,681,173	2,275,552
Administrative	4,123,260	615,874	6,943,273	2,329,572	4,895,375	7,678,010
Other	56,576	-	235,388	-	42,583	533,855
Depreciation and Amortization	3,926,973	221,088	3,939,847	1,037,085	3,748,622	6,581,092
Financing	3,337,785	93,733	1,571,418	387,129	2,068,517	3,425,562
	15,968,638	1,314,471	16,001,473	4,916,633	13,444,661	24,541,563
Net Income Before Taxes	2,013,907	(8,989)	4,403,752	1,337,318	3,480,385	6,279,097
PILs and Income Taxes						
Current	308,702	-	906,000	4,475	1,120,928	2,263,771
Future	288,684	(75,522)	-	392,870	486,000	(696,269)
	597,386	(75,522)	906,000	397,345	1,606,928	1,567,502
Net Income	\$ 1,416,521	\$ 66,533	\$ 3,497,752	\$ 939,973	\$ 1,873,457	\$ 4,711,595



Income Statement For the year ended December 31, 2010	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Chatham-Kent Hydro Inc.	Clinton Power Corporation
Power and Distribution Revenue	\$ 145,299,927	\$ 40,878,003	\$ 14,050,534	\$ 2,797,323	\$ 77,175,701	\$ 2,728,161
Cost of Power and Related Costs	121,573,775	29,380,266	11,143,850	2,164,638	62,099,564	2,173,003
	23,726,152	11,497,737	2,906,685	632,685	15,076,136	555,158
Other Income	472,783	975,311	121,504	21,795	329,181	68,288
Expenses						
Operating	2,516,620	930,665	356,562	203,961	960,958	6,827
Maintenance	931,863	1,119,821	275,059	-	1,036,846	47,326
Administrative	6,132,074	3,353,485	1,098,759	335,034	4,471,544	505,034
Other	6,800	106,357	112,510	9,588	200,000	-
Depreciation and Amortization	6,145,892	3,048,005	605,257	40,368	3,666,128	79,194
Financing	1,910,786	2,172,046	381,772	2,894	1,692,009	85,711
	17,644,035	10,730,378	2,829,919	591,845	12,027,485	724,092
Net Income Before Taxes	6,554,900	1,742,670	198,269	62,635	3,377,833	(100,646)
PILs and Income Taxes						
Current	1,429,942	271,557	(220,447)	-	1,087,446	-
Future	-	-	100,262	-	-	-
	1,429,942	271,557	(120,185)	-	1,087,446	-
Net Income	\$ 5,124,958	\$ 1,471,112	\$ 318,454	\$ 62,635	\$ 2,290,387	\$ (100,646)



Income Statement For the year ended December 31, 2010	COLLUS Power Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation
Power and Distribution Revenue	\$ 31,815,700	\$ 3,144,729	\$ 20,294,349	\$ 720,364,646	\$ 241,275,372	\$ 39,462,213
Cost of Power and Related Costs	25,971,849	2,428,424	15,739,947	601,566,082	190,839,506	32,879,516
	5,843,852	716,305	4,554,402	118,798,564	50,435,866	6,582,697
Other Income	150,403	28,348	433,232	4,571,251	1,297,896	374,386
Expenses						
Operating	303,575	20,827	236,550	13,852,702	1,683,511	209,691
Maintenance	1,580,092	36,633	310,300	3,264,482	2,582,606	675,782
Administrative	2,110,582	415,399	1,536,447	29,699,967	17,196,932	3,551,535
Other	288,051	2,350	31,759	1,256,848	569,316	32,041
Depreciation and Amortization	967,205	140,803	824,357	36,253,284	12,249,956	1,177,338
Financing	249,634	519	289,953	19,047,065	3,981,428	596,577
	5,499,139	616,530	3,229,366	103,374,348	38,263,749	6,242,963
Net Income Before Taxes	495,116	128,124	1,758,268	19,995,467	13,470,013	714,120
PILs and Income Taxes						
Current	74,564	20,868	580,220	6,586,177	2,187,812	176,000
Future	21,814	(5,012)	-	620,078	-	-
	96,378	15,856	580,220	7,206,255	2,187,812	176,000
Net Income	\$ 398,738	\$ 112,268	\$ 1,178,048	\$ 12,789,212	\$ 11,282,201	\$ 538,120



Income Statement For the year ended December 31, 2010	Espanola Regional Hydro Distribution Corporation	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated
Power and Distribution Revenue	\$ 5,996,573	\$ 60,320,805	\$ 57,325,266	\$ 7,298,677	\$ 102,368,581	\$ 18,922,453
Cost of Power and Related Costs	4,629,314	49,232,444	47,510,527	5,722,105	79,191,698	15,351,169
	1,367,258	11,088,360	9,814,739	1,576,573	23,176,883	3,571,284
Other Income	29,415	517,193	378,463	134,329	614,057	121,081
Expenses						
Operating	195,034	740,910	574,450	192,399	3,432,872	179,324
Maintenance	282,982	1,444,596	872,068	183,394	1,681,643	397,852
Administrative	550,700	3,294,849	2,543,298	949,892	3,025,366	1,203,411
Other	18,327	68,136	50,045	12,850	23,784	25,130
Depreciation and Amortization	214,565	2,453,626	2,605,175	357,117	4,959,843	975,166
Financing	97,811	1,217,525	1,218,158	6,978	4,445,828	459,637
	1,359,420	9,219,641	7,863,194	1,702,629	17,569,336	3,240,520
Net Income Before Taxes	37,254	2,385,912	2,330,009	8,273	6,221,604	451,845
PILs and Income Taxes						
Current	-	422,027	723,000	(8,780)	1,491,956	82,162
Future	13,078	-	-	-	-	98,229
	13,078	422,027	723,000	(8,780)	1,491,956	180,391
Net Income	\$ 24,176	\$ 1,963,885	\$ 1,607,009	\$ 17,053	\$ 4,729,648	\$ 271,454



Income Statement For the year ended December 31, 2010	Guelph Hydro Electric Systems Inc.	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.
Power and Distribution Revenue	\$ 142,623,588	\$ 51,063,332	\$ 51,202,201	\$ 7,023,802	\$ 503,133,102	\$ 1,953,315
Cost of Power and Related Costs	117,703,271	37,439,461	41,442,197	6,207,910	413,458,388	1,628,541
	24,920,317	13,623,872	9,760,004	815,892	89,674,713	324,773
Other Income	1,519,926	684,308	120,931	118,680	1,384,945	15,324
Expenses						
Operating	928,997	1,450,067	892,153	91,992	14,209,111	-
Maintenance	1,654,809	2,192,433	275,320	292,585	4,210,648	4,446
Administrative	7,205,802	3,180,883	3,212,405	434,979	20,322,640	291,902
Other	269,223	71,140	136,758	-	744,408	2,000
Depreciation and Amortization	7,371,338	2,828,466	2,392,473	101,176	24,596,684	55,342
Financing	2,813,214	563,732	1,078,805	17,274	9,423,229	18,509
	20,243,382	10,286,722	7,987,914	938,007	73,506,720	372,199
Net Income Before Taxes	6,196,862	4,021,458	1,893,021	(3,434)	17,552,938	(32,102)
PILs and Income Taxes						
Current	3,482,474	1,574,922	558,014	(5,650)	5,717,506	14,424
Future	(1,403,110)	(341,873)	-	(4,000)	-	(19,358)
	2,079,364	1,233,049	558,014	(9,650)	5,717,506	(4,934)
Net Income	\$ 4,117,497	\$ 2,788,409	\$ 1,335,007	\$ 6,216	\$ 11,835,432	\$ (27,168)



Income Statement For the year ended December 31, 2010	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited	Kenora Hydro Electric Corporation Ltd.
Power and Distribution Revenue	\$ 11,549,216	\$ 381,617,091	\$ 3,297,105,965	\$ 768,283,031	\$ 28,346,312	\$ 10,664,884
Cost of Power and Related Costs	10,221,319	318,203,294	2,155,665,224	619,900,047	20,393,170	8,470,634
	1,327,897	63,413,797	1,141,440,741	148,382,984	7,953,141	2,194,249
Other Income	52,414	1,905,276	32,221,592	8,145,458	38,129	133,953
Expenses						
Operating	75,104	3,572,499	75,489,061	11,971,416	870,153	115,598
Maintenance	131,509	3,014,674	230,172,072	5,663,033	436,210	339,740
Administrative	661,075	13,596,029	241,438,552	37,587,967	2,602,029	1,262,149
Other	15,678	-	8,066,769	2,636,988	23,661	11,748
Depreciation and Amortization	158,511	17,638,874	277,709,262	43,196,700	1,965,295	460,290
Financing	64,737	9,671,060	138,842,111	15,785,223	546,512	100,607
	1,106,615	47,493,136	971,717,827	116,841,326	6,443,859	2,290,133
Net Income Before Taxes	273,696	17,825,938	201,944,506	39,687,116	1,547,412	38,070
PILs and Income Taxes						
Current	(161,142)	4,057,139	7,983,019	13,316,081	825,000	(10,043)
Future	288,402	620,957	-	-	(198,000)	-
	127,260	4,678,096	7,983,019	13,316,081	627,000	(10,043)
Net Income	\$ 146,436	\$ 13,147,843	\$ 193,961,487	\$ 26,371,035	\$ 920,412	\$ 48,113



Income Statement For the year ended December 31, 2010	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Middlesex Power Distribution Corporation
Power and Distribution Revenue	\$ 68,426,296	\$ 193,619,549	\$ 25,123,258	\$ 21,951,593	\$ 340,504,315	\$ 21,635,535
Cost of Power and Related Costs	58,581,045	156,940,481	20,764,427	17,170,452	278,618,382	18,336,673
	9,845,251	36,679,069	4,358,831	4,781,141	61,885,933	3,298,862
Other Income	333,109	932,927	167,084	184,998	630,828	198,441
Expenses						
Operating	2,404,496	2,824,720	415,821	164,974	7,101,230	105,854
Maintenance	940,362	4,069,611	225,312	764,547	6,304,713	295,100
Administrative	2,657,828	5,376,627	1,458,558	2,010,386	16,572,387	1,300,104
Other	155,272	488,057	46,698	10,549	107,252	7,982
Depreciation and Amortization	2,250,071	9,798,634	894,073	965,503	15,950,097	682,353
Financing	982,984	5,092,946	581,259	209,252	4,895,965	400,110
	9,391,013	27,650,594	3,621,720	4,125,212	50,931,644	2,791,504
Net Income Before Taxes	787,347	9,961,402	904,195	840,927	11,585,117	705,799
PILs and Income Taxes						
Current	266,201	2,193,378	254,247	212,816	2,535,544	227,105
Future	(9,645)	-	40,000	(159,969)	-	-
	256,556	2,193,378	294,247	52,847	2,535,544	227,105
Net Income	\$ 530,791	\$ 7,768,024	\$ 609,948	\$ 788,080	\$ 9,049,573	\$ 478,694



Income Statement For the year ended December 31, 2010	Midland Power Utility Corporation	Milton Hydro Distribution Inc.	Newmarket - Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.
Power and Distribution Revenue	\$ 21,741,486	\$ 75,263,003	\$ 75,326,635	\$ 133,418,331	\$ 19,187,280	\$ 42,120,027
Cost of Power and Related Costs	18,173,779	62,730,719	59,548,941	105,981,287	14,509,994	31,033,780
	3,567,707	12,532,285	15,777,694	27,437,044	4,677,285	11,086,247
Other Income	100,517	1,945,693	704,584	1,110,114	251,160	170,597
Expenses						
Operating	191,621	721,854	864,406	3,305,582	350,388	1,106,741
Maintenance	436,383	976,540	1,295,024	2,385,167	394,912	1,115,511
Administrative	1,219,852	3,894,123	4,516,217	7,684,626	1,024,249	2,696,758
Other	30,467	23,784	615,157	87,092	31,673	74,556
Depreciation and Amortization	773,443	3,321,144	4,477,575	8,248,084	1,386,007	2,351,567
Financing	126,056	1,313,194	1,599,833	2,705,114	685,629	1,380,824
	2,777,822	10,250,639	13,368,212	24,415,666	3,872,856	8,725,956
Net Income Before Taxes	890,402	4,227,339	3,114,066	4,131,491	1,055,589	2,530,888
PILs and Income Taxes						
Current	85,807	1,077,884	1,040,514	2,050,722	99,209	531,000
Future	-	(574,309)	-	(453,030)	221,254	-
	85,807	503,575	1,040,514	1,597,692	320,463	531,000
Net Income	\$ 804,595	\$ 3,723,764	\$ 2,073,553	\$ 2,533,799	\$ 735,126	\$ 1,999,888



Income Statement For the year ended December 31, 2010	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.
Power and Distribution Revenue	\$ 55,790,495	\$ 12,994,954	\$ 161,492,792	\$ 25,639,341	\$ 32,409,199	\$ 99,613,549
Cost of Power and Related Costs	44,267,559	10,308,323	130,384,214	20,665,785	24,996,496	79,731,110
	11,522,936	2,686,631	31,108,578	4,973,555	7,412,703	19,882,439
Other Income	119,101	29,595	1,884,269	194,529	98,099	575,750
Expenses						
Operating	660,621	401,967	4,510,206	392,746	1,075,707	548,160
Maintenance	1,146,781	343,735	1,922,776	425,049	681,933	1,028,033
Administrative	3,068,682	1,307,987	4,584,761	1,821,925	2,425,611	7,258,314
Other	95,460	2,913	232,848	6,286	51,960	200,584
Depreciation and Amortization	2,789,534	295,966	9,996,871	1,051,344	1,399,577	4,389,959
Financing	1,028,552	123,656	5,426,179	411,625	688,232	2,043,621
	8,789,630	2,476,224	26,673,641	4,108,974	6,323,020	15,468,671
Net Income Before Taxes	2,852,407	240,002	6,319,207	1,059,110	1,187,782	4,989,518
PILs and Income Taxes						
Current	734,285	27,613	699,709	285,235	454,000	1,885,201
Future	-	4,870	973,531	-	170,000	-
	734,285	32,483	1,673,240	285,235	624,000	1,885,201
Net Income	\$ 2,118,122	\$ 207,519	\$ 4,645,967	\$ 773,875	\$ 563,782	\$ 3,104,317



Income Statement For the year ended December 31, 2010	Ottawa River Power Corporation	Parry Sound Power Corporation	Peterborough Distribution Incorporated	Port Colborne Hydro Inc.	PowerStream Inc.	PUC Distribution Inc.
Power and Distribution Revenue	\$ 18,833,859	\$ 9,094,470	\$ 79,505,559	\$ 21,751,508	\$ 854,489,906	\$ 68,491,560
Cost of Power and Related Costs	15,149,078	7,257,356	64,275,503	16,240,473	691,318,413	53,271,668
	3,684,781	1,837,114	15,230,056	5,511,035	163,171,493	15,219,892
Other Income	172,913	10,018	1,578,873	(807,846)	556,917	598,940
Expenses						
Operating	388,095	70,690	1,688,112	407,031	10,831,471	2,952,709
Maintenance	491,364	219,988	1,211,448	545,428	8,489,558	2,141,267
Administrative	1,442,856	922,570	3,466,199	2,535,233	36,673,098	3,593,608
Other	3,000	-	954,940	71,629	10,588,616	50,944
Depreciation and Amortization	733,721	372,063	3,325,168	451,923	46,255,096	3,207,749
Financing	447,369	190,032	2,440,831	518,795	24,043,616	1,662,903
	3,506,404	1,775,343	13,086,697	4,530,039	136,881,455	13,609,180
Net Income Before Taxes	351,289	71,788	3,722,232	173,149	26,846,955	2,209,652
PILs and Income Taxes						
Current	29,695	(27,051)	1,217,103	27,047	-	28,000
Future	-	-	-	-	380,062	417,000
	29,695	(27,051)	1,217,103	27,047	380,062	445,000
Net Income	\$ 321,594	\$ 98,839	\$ 2,505,129	\$ 146,102	\$ 26,466,893	\$ 1,764,652



Income Statement For the year ended December 31, 2010	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.
Power and Distribution Revenue	\$ 10,030,796	\$ 11,315,053	\$ 7,042,572	\$ 31,407,435	\$ 96,221,622	\$ 18,724,253
Cost of Power and Related Costs	8,402,755	9,130,052	5,202,374	24,923,732	78,449,275	15,397,529
	1,628,041	2,185,000	1,840,197	6,483,703	17,772,347	3,326,724
Other Income	55,737	42,440	33,600	99,547	449,744	85,336
Expenses						
Operating	198,937	178,302	493,191	677,862	3,069,580	907,140
Maintenance	163,008	346,408	116,678	408,347	3,413,044	170,839
Administrative	679,154	1,120,111	563,578	2,250,550	5,829,733	1,134,493
Other	-	21,558	-	114,870	61,000	-
Depreciation and Amortization	380,171	260,560	280,606	1,340,883	4,686,212	653,359
Financing	217,172	100,180	110,436	848,193	436,729	10,049
	1,638,442	2,027,120	1,564,489	5,640,705	17,496,299	2,875,880
Net Income Before Taxes	45,337	200,320	309,309	942,544	725,793	536,179
PILs and Income Taxes						
Current	6,960	(1,415)	12,409	407,060	580,000	83,488
Future	-	-	-	-	(326,500)	-
	6,960	(1,415)	12,409	407,060	253,500	83,488
Net Income	\$ 38,377	\$ 201,735	\$ 296,900	\$ 535,485	\$ 472,293	\$ 452,691



Income Statement For the year ended December 31, 2010	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.
Power and Distribution Revenue	\$ 2,315,553,094	\$ 257,626,029	\$ 14,179,168	\$ 141,743,447	\$ 44,917,894	\$ 9,989,881
Cost of Power and Related Costs	1,788,678,600	208,748,097	10,198,569	115,754,477	35,898,028	8,114,880
	526,874,494	48,877,932	3,980,599	25,988,970	9,019,866	1,875,002
Other Income	14,820,243	1,505,869	37,138	1,004,282	116,119	71,131
Expenses						
Operating	50,904,671	4,154,019	23,217	3,599,586	1,297,663	239,492
Maintenance	48,919,166	2,435,342	487,145	1,422,561	932,588	182,571
Administrative	110,514,032	13,956,151	1,667,677	4,877,937	2,503,075	838,811
Other	8,149,308	23,474	25,004	267,084	65,416	11,769
Depreciation and Amortization	164,959,438	13,135,497	621,954	7,332,020	1,870,111	375,910
Financing	69,449,174	5,389,818	218,876	2,923,580	981,337	92,107
	452,895,790	39,094,301	3,043,873	20,422,769	7,650,190	1,740,661
Net Income Before Taxes	88,798,947	11,289,500	973,863	6,570,483	1,485,795	205,472
PILs and Income Taxes						
Current	23,945,794	3,249,262	247,119	1,189,851	503,422	3,867
Future	-	-	(56,543)	-	-	-
	23,945,794	3,249,262	190,576	1,189,851	503,422	3,867
Net Income	\$ 64,853,153	\$ 8,040,238	\$ 783,287	\$ 5,380,632	\$ 982,373	\$ 201,605



Income Statement For the year ended December 31, 2010	West Coast Huron Energy Inc.	West Perth Power Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Woodstock Hydro Services Inc.	Total Industry
Power and Distribution Revenue	\$ 9,512,407	\$ 5,859,686	\$ 45,755,798	\$ 79,786,971	\$ 30,834,015	\$ 12,839,252,356
Cost of Power and Related Costs	7,251,608	4,982,335	36,625,253	60,752,605	24,104,539	9,786,532,663
	2,260,799	877,351	9,130,546	19,034,366	6,729,476	3,052,719,693
Other Income	73,890	121,070	232,304	427,063	246,067	90,923,551
Expenses						
Operating	217,126	68,320	213,163	1,973,079	763,741	258,866,440
Maintenance	108,554	45,440	1,236,423	1,652,115	602,881	373,860,732
Administrative	999,395	856,041	2,844,734	5,240,406	2,170,969	717,915,492
Other	-	892	115,227	-	132,225	38,586,212
Depreciation and Amortization	258,314	221,456	1,855,324	4,484,854	1,857,654	804,634,237
Financing	81,405	99,808	976,798	2,121,509	689,793	371,411,032
	1,664,794	1,291,956	7,241,668	15,471,963	6,217,263	2,565,274,145
Net Income Before Taxes	669,895	(293,536)	2,121,182	3,989,467	758,280	578,369,100
PILs and Income Taxes						
Current	127,852	-	478,000	1,481,096	338,426	105,448,578
Future	-	-	(175,000)	-	175,310	814,261
	127,852	-	303,000	1,481,096	513,736	106,262,839
Net Income	\$ 542,043	\$ (293,536)	\$ 1,818,182	\$ 2,508,371	\$ 244,544	\$ 472,106,260



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Financial Ratios For the year ended December 31, 2010	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	2.22	1.88	1.52	1.69	2.01	1.53
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	55%	59%	33%	24%	42%	32%
Debt to Equity Ratio (Long Term Debt/Total Equity)	1.47	2.21	1.07	0.41	1.22	0.81
Interest Coverage (EBIT/Interest Charges)	1.60	0.90	3.80	4.45	2.68	2.83
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	1.57%	1.76%	4.60%	3.16%	1.91%	3.16%
Financial Statement Return on Equity (Net Income/Total Equity)	4.17%	6.63%	14.97%	5.55%	5.58%	7.95%



Financial Ratios For the year ended December 31, 2010	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Chatham-Kent Hydro Inc.	Clinton Power Corporation
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	2.39	0.77	3.72	2.60	1.40	0.54
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	30%	52%	34%	0%	43%	0%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.66	2.68	0.77	0.00	1.31	0.00
Interest Coverage (EBIT/Interest Charges)	4.43	1.80	1.52	22.64	3.00	-0.17
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	3.71%	2.11%	2.15%	2.90%	3.17%	-2.88%
Financial Statement Return on Equity (Net Income/Total Equity)	8.06%	10.92%	4.86%	3.67%	9.60%	-20.44%



Financial Ratios For the year ended December 31, 2010	COLLUS Power Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	1.43	2.88	1.53	1.60	0.73	0.79
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	18%	0%	31%	46%	21%	28%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.41	0.00	0.97	1.39	0.59	0.99
Interest Coverage (EBIT/Interest Charges)	2.98	248.07	7.06	2.05	4.38	2.20
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	1.60%	2.53%	5.07%	2.02%	4.83%	1.76%
Financial Statement Return on Equity (Net Income/Total Equity)	3.70%	3.11%	15.95%	6.13%	13.31%	6.24%



Financial Ratios For the year ended December 31, 2010	Espanola Regional Hydro Distribution Corporation	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	1.08	1.09	0.48	4.11	0.45	1.73
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	27%	33%	5%	0%	0%	43%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.92	1.08	0.12	0.00	0.00	1.18
Interest Coverage (EBIT/Interest Charges)	1.38	2.96	2.91	2.19	2.40	1.98
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	0.42%	3.59%	3.40%	0.19%	4.50%	1.59%
Financial Statement Return on Equity (Net Income/Total Equity)	1.46%	11.61%	8.50%	0.30%	34.12%	4.40%



Financial Ratios For the year ended December 31, 2010	Guelph Hydro Electric Systems Inc.	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	3.00	1.48	1.15	3.86	1.11	1.78
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	44%	17%	32%	25%	35%	15%
Debt to Equity Ratio (Long Term Debt/Total Equity)	1.38	0.27	0.75	0.59	0.87	0.26
Interest Coverage (EBIT/Interest Charges)	3.20	8.13	2.75	0.80	2.86	-0.73
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	2.81%	5.48%	2.63%	0.09%	2.63%	-2.15%
Financial Statement Return on Equity (Net Income/Total Equity)	8.71%	8.54%	6.18%	0.22%	6.63%	-3.85%



Financial Ratios For the year ended December 31, 2010	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited	Kenora Hydro Electric Corporation Ltd.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	1.69	0.75	1.05	1.45	0.65	1.80
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	7%	41%	43%	44%	16%	37%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.18	1.29	1.35	1.22	0.36	0.84
Interest Coverage (EBIT/Interest Charges)	5.23	2.84	2.45	3.51	3.83	1.38
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	2.19%	3.81%	3.09%	3.75%	2.62%	0.41%
Financial Statement Return on Equity (Net Income/Total Equity)	5.41%	11.89%	9.81%	10.33%	5.87%	0.92%



Financial Ratios For the year ended December 31, 2010	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Middlesex Power Distribution Corporation
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	1.24	2.39	3.13	0.86	1.47	1.42
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	26%	38%	48%	16%	33%	38%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.67	0.85	1.31	0.29	0.76	1.24
Interest Coverage (EBIT/Interest Charges)	1.80	2.96	2.56	5.02	3.37	2.76
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	1.06%	3.46%	2.77%	3.68%	3.25%	3.14%
Financial Statement Return on Equity (Net Income/Total Equity)	2.71%	7.67%	7.58%	6.64%	7.59%	10.20%

Financial Ratios For the year ended December 31, 2010	Midland Power Utility Corporation	Milton Hydro Distribution Inc.	Newmarket - Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	0.82	1.64	3.34	1.57	0.71	1.47
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	13%	31%	35%	25%	26%	42%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.24	0.71	0.65	0.49	0.58	0.96
Interest Coverage (EBIT/Interest Charges)	8.06	4.22	2.95	2.53	2.54	2.83
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	4.68%	5.24%	2.80%	1.64%	2.69%	3.19%
Financial Statement Return on Equity (Net Income/Total Equity)	8.67%	12.15%	5.30%	3.18%	5.96%	7.23%



Financial Ratios For the year ended December 31, 2010	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	2.44	1.94	1.12	1.83	1.78	2.70
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	37%	29%	40%	34%	41%	33%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.90	0.65	1.88	0.80	1.21	0.92
Interest Coverage (EBIT/Interest Charges)	3.77	2.94	2.16	3.57	2.73	3.44
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	3.49%	2.66%	2.51%	3.50%	1.98%	3.42%
Financial Statement Return on Equity (Net Income/Total Equity)	8.54%	6.05%	11.70%	8.34%	5.83%	9.46%



Financial Ratios For the year ended December 31, 2010	Ottawa River Power Corporation	Parry Sound Power Corporation	Peterborough Distribution Incorporated	Port Colborne Hydro Inc.	PowerStream Inc.	PUC Distribution Inc.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	3.29	1.05	3.64	0.20	1.02	2.07
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	25%	32%	59%	0%	39%	48%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.74	1.01	2.14	0.00	1.24	1.53
Interest Coverage (EBIT/Interest Charges)	1.79	1.38	2.52	1.33	2.12	2.33
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	1.46%	1.29%	2.45%	0.77%	2.88%	2.69%
Financial Statement Return on Equity (Net Income/Total Equity)	4.26%	4.09%	8.86%	0.00%	9.23%	8.57%

Financial Ratios For the year ended December 31, 2010	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	3.67	1.77	0.66	1.51	3.68	2.24
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	35%	31%	0%	36%	43%	9%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.89	0.68	0.00	0.83	0.90	0.13
Interest Coverage (EBIT/Interest Charges)	1.21	3.00	3.80	2.11	2.66	54.36
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	0.46%	2.57%	3.67%	1.88%	0.50%	3.58%
Financial Statement Return on Equity (Net Income/Total Equity)	1.18%	5.68%	10.02%	4.34%	1.04%	5.15%



Financial Ratios For the year ended December 31, 2010	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	1.05	1.07	3.46	0.94	2.66	1.18
Leverage Ratios						
Debt Ratio (Long Term Debt/Total Assets)	39%	35%	20%	28%	41%	26%
Debt to Equity Ratio (Long Term Debt/Total Equity)	1.24	1.13	0.38	0.67	1.26	0.74
Interest Coverage (EBIT/Interest Charges)	2.28	3.09	5.45	3.25	2.51	3.23
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	2.28%	3.41%	4.45%	3.39%	2.37%	2.64%
Financial Statement Return on Equity (Net Income/Total Equity)	7.26%	11.01%	8.34%	7.96%	7.19%	7.62%

Financial Ratios For the year ended December 31, 2010	West Coast Huron Energy Inc.	West Perth Power Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Woodstock Hydro Services Inc.
Liquidity Ratios					
Current Ratio (Current Assets/Current Liabilities)	2.87	2.53	2.02	1.56	2.04
Leverage Ratios					
Debt Ratio (Long Term Debt/Total Assets)	15%	23%	32%	32%	35%
Debt to Equity Ratio (Long Term Debt/Total Equity)	0.22	0.80	0.62	0.65	0.88
Interest Coverage (EBIT/Interest Charges)	9.23	-1.94	3.17	2.88	2.10
Profitability Ratios					
Financial Statement Return on Assets (Net Income/Total Assets)	8.14%	-5.72%	3.76%	2.87%	0.68%
Financial Statement Return on Equity (Net Income/Total Equity)	11.96%	-19.95%	7.28%	5.76%	1.70%



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General Statistics For the year ended December 31, 2010	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Population Served	16,789	3,000	84,379	25,000	94,493	175,800
Municipal Population	10,552	3,000	86,689	30,000	94,493	175,800
Seasonal Population	3,565	0	0	0	0	0
Residential	10,623	1,409	31,750	8,215	34,495	58,263
General Service (<50kW)	946	232	3,511	1,337	2,735	5,045
General Service (50-4999kW)	35	22	424	115	424	1,021
Large User (>5000kW)	8	0	3	0	0	0
Sub Transmission	0	0	0	0	0	0
Total Customers	11,612	1,663	35,688	9,667	37,654	64,329
Rural Service Area (sq km)	14,197	0	147	254	0	90
Urban Service Area (sq km)	3	380	54	4	74	98
Total Service Area (sq km)	14,200	380	201	258	74	188
Overhead km of Line	1,844	92	574	282	266	886
Underground km of Line	4	0	178	38	242	841
Total km of Line	1,848	92	752	320	508	1,727
Total kWh Delivered (excluding losses)	181,305,270	22,577,569	1,042,583,478	277,058,211	920,628,448	1,646,383,976
Total Distribution Losses (kWh)	19,179,237	2,131,453	35,500,358	14,374,849	30,130,665	62,561,789
Total kWh Purchased	200,484,507	24,709,022	1,078,083,836	291,433,060	950,759,113	1,708,945,765
Winter Peak (kW)	39,570	4,622	141,970	44,355	152,255	273,536
Summer Peak (kW)	27,678	4,103	188,562	46,817	189,600	364,929
Average Peak (kW)	29,484	3,922	123,750	42,630	152,836	284,725
Capital Additions in 2010	\$ 10,550,826	\$ 364,194	\$ 8,145,961	\$ 1,686,246	\$ 6,277,461	\$ 12,495,314



General Statistics For the year ended December 31, 2010	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Chatham-Kent Hydro Inc.	Clinton Power Corporation
Population Served	138,810	27,698	21,640	2,428	94,769	3,100
Municipal Population	138,810	27,698	28,530	2,428	107,615	3,100
Seasonal Population	0	0	0	3	0	0
Residential	45,526	14,278	5,692	1,132	28,512	1,403
General Service (<50kW)	4,627	1,232	709	160	3,118	217
General Service (50-4999kW)	735	125	62	14	402	19
Large User (>5000kW)	2	0	0	0	1	0
Sub Transmission	0	0	0	0	0	0
Total Customers	50,890	15,635	6,463	1,306	32,033	1,639
Rural Service Area (sq km)	213	133	0	0	0	0
Urban Service Area (sq km)	90	35	10	2	70	4
Total Service Area (sq km)	303	168	10	2	70	4
Overhead km of Line	708	482	78	26	599	17
Underground km of Line	403	45	69	1	284	4
Total km of Line	1,111	527	147	27	883	21
Total kWh Delivered (excluding losses)	1,472,568,583	282,006,980	148,965,400	26,167,966	720,716,470	29,771,306
Total Distribution Losses (kWh)	40,597,220	14,443,896	6,967,675	1,741,735	28,385,740	759,173
Total kWh Purchased	1,513,165,803	296,450,876	155,933,075	27,909,701	749,102,210	30,530,479
Winter Peak (kW)	241,182	46,300	26,855	6,531	112,418	1,581
Summer Peak (kW)	302,537	56,200	27,922	4,156	155,132	1,215
Average Peak (kW)	246,993	42,300	25,229	4,430	120,387	1,067
Capital Additions in 2010	\$ 11,483,571	\$ 4,277,982	\$ 556,470	\$ 9,517	\$ 6,391,579	\$ 340,697



General Statistics For the year ended December 31, 2010	COLLUS Power Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Eastern Ontario Power Inc.	Enersource Hydro Mississauga Inc.	EnWin Utilities Ltd.
Population Served	27,000	4,000	21,873	6,700	734,000	215,718
Municipal Population	27,000	12,500	74,185	5,000	734,000	216,473
Seasonal Population	0	0	1	200	0	0
Residential	13,727	1,777	9,899	3,100	171,247	76,720
General Service (<50kW)	1,687	170	1,187	438	17,197	6,955
General Service (50-4999kW)	119	11	119	23	4,506	1,181
Large User (>5000kW)	0	0	0	0	10	10
Sub Transmission	0	0	0	0	0	0
Total Customers	15,533	1,958	11,205	3,561	192,960	84,866
Rural Service Area (sq km)	0	0	0	48	0	0
Urban Service Area (sq km)	57	5	22	18	287	120
Total Service Area (sq km)	57	5	22	66	287	120
Overhead km of Line	211	15	89	167	1,807	713
Underground km of Line	128	12	60	10	3,360	466
Total km of Line	339	27	149	177	5,167	1,179
Total kWh Delivered (excluding losses)	313,057,702	29,135,811	238,626,027	59,196,201	7,708,674,748	2,585,491,563
Total Distribution Losses (kWh)	10,014,550	934,570	22,658,881	7,160,213	240,470,883	76,417,483
Total kWh Purchased	323,072,252	30,070,381	261,284,908	66,356,414	7,949,145,631	2,661,909,047
Winter Peak (kW)	57,125	6,862	53,821	12,100	1,179,415	390,400
Summer Peak (kW)	51,307	6,052	62,277	11,400	1,546,600	517,600
Average Peak (kW)	48,942	5,680	47,798	10,500	1,245,655	412,217
Capital Additions in 2010	\$ 2,074,828	\$ 196,476	\$ 810,311	\$ 924,935	\$ 49,993,549	\$ 18,549,731



General Statistics For the year ended December 31, 2010	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.
Population Served	32,042	7,138	73,654	44,187	8,315	109,529
Municipal Population	35,246	8,700	105,220	44,187	8,315	170,219
Seasonal Population	235	65	0	0	0	142
Residential	12,847	2,850	25,915	17,373	3,307	42,068
General Service (<50kW)	1,378	425	2,046	1,985	419	4,118
General Service (50-4999kW)	146	25	222	220	51	524
Large User (>5000kW)	2	0	0	1	0	0
Sub Transmission	0	0	0	0	0	0
Total Customers	14,373	3,300	28,183	19,579	3,777	46,710
Rural Service Area (sq km)	1,830	73	38	0	0	120
Urban Service Area (sq km)	47	26	66	44	26	290
Total Service Area (sq km)	1,877	99	104	44	26	410
Overhead km of Line	212	126	217	185	76	731
Underground km of Line	58	11	259	92	8	213
Total km of Line	270	137	476	277	84	944
Total kWh Delivered (excluding losses)	417,666,443	61,011,020	562,667,302	572,326,732	79,739,754	930,392,978
Total Distribution Losses (kWh)	13,167,175	2,849,989	19,402,984	16,434,050	4,308,017	44,656,989
Total kWh Purchased	430,833,619	63,861,009	582,070,286	588,760,782	84,047,771	975,049,967
Winter Peak (kW)	79,525	13,449	88,536	94,400	18,000	206,940
Summer Peak (kW)	74,461	9,350	143,420	103,100	13,893	154,643
Average Peak (kW)	67,026	10,212	100,033	91,920	13,223	157,619
Capital Additions in 2010	\$ 1,463,896	\$ 565,821	\$ 8,851,455	\$ 4,060,804	\$ 522,282	\$ 8,359,149



General Statistics For the year ended December 31, 2010	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation
Population Served	27,000	131,605	45,212	55,089	5,620	574,299
Municipal Population	27,000	131,605	45,212	55,289	5,620	660,108
Seasonal Population	0	0	0	0	0	0
Residential	9,379	46,001	18,465	18,944	2,292	214,133
General Service (<50kW)	662	3,647	2,369	1,655	401	18,053
General Service (50-4999kW)	110	598	137	191	41	2,265
Large User (>5000kW)	0	4	0	0	0	13
Sub Transmission	0	0	0	0	0	0
Total Customers	10,151	50,250	20,971	20,790	2,734	234,464
Rural Service Area (sq km)	45	0	1,216	225	0	88
Urban Service Area (sq km)	22	93	36	26	93	338
Total Service Area (sq km)	67	93	1,252	251	93	426
Overhead km of Line	173	427	1,634	859	57	1,543
Underground km of Line	68	638	89	545	11	1,872
Total km of Line	241	1,065	1,723	1,404	68	3,415
Total kWh Delivered (excluding losses)	179,605,826	1,626,355,690	457,442,011	490,643,422	73,847,934	5,696,035,217
Total Distribution Losses (kWh)	9,339,452	14,641,705	24,221,610	29,957,399	3,750,470	160,328,694
Total kWh Purchased	188,945,278	1,640,997,395	481,663,621	520,600,821	77,598,404	5,856,363,911
Winter Peak (kW)	31,678	253,725	95,666	87,789	16,576	847,591
Summer Peak (kW)	57,081	285,955	98,223	107,148	13,283	1,091,173
Average Peak (kW)	35,796	251,630	83,121	58,735	13,181	888,654
Capital Additions in 2010	\$ 1,459,002	\$ 18,997,225	\$ 3,244,476	\$ 3,124,995	\$ 46,591	\$ 38,802,211



General Statistics For the year ended December 31, 2010	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited
Population Served	2,650	10,500	498,615	3,010,854	825,813	34,000
Municipal Population	9,500	10,500	498,615	3,010,854	917,570	34,000
Seasonal Population	0	0	0	156,243	0	832
Residential	1,041	4,817	124,592	1,093,342	273,758	13,747
General Service (<50kW)	143	593	7,975	101,638	23,548	892
General Service (50-4999kW)	12	86	1,655	7,628	3,346	68
Large User (>5000kW)	0	0	6	0	12	0
Sub Transmission	0	0	0	422	0	0
Total Customers	1,196	5,496	134,228	1,203,030	300,664	14,707
Rural Service Area (sq km)	0	0	0	650,000	650	221
Urban Service Area (sq km)	9	8	269	0	454	292
Total Service Area (sq km)	9	8	269	650,000	1,104	513
Overhead km of Line	18	56	806	116,656	2,693	613
Underground km of Line	3	10	2,017	4,265	2,721	140
Total km of Line	21	66	2,823	120,921	5,414	753
Total kWh Delivered (excluding losses)	23,153,118	152,090,908	3,777,080,877	23,408,000,000	7,594,977,085	231,788,047
Total Distribution Losses (kWh)	2,295,868	6,321,803	133,980,187	1,738,000,000	244,784,071	12,247,033
Total kWh Purchased	25,448,986	158,412,711	3,911,061,064	25,146,000,000	7,839,761,156	244,035,080
Winter Peak (kW)	6,133	30,183	606,690	4,180,551	1,239,498	51,327
Summer Peak (kW)	3,665	26,499	799,130	3,479,473	1,518,168	49,647
Average Peak (kW)	4,170	25,613	631,114	3,210,827	1,228,007	44,322
Capital Additions in 2010	\$ 70,216	\$ 226,655	\$ 35,696,631	\$ 692,133,158	\$ 89,489,040	\$ 4,945,828



General Statistics For the year ended December 31, 2010	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.
Population Served	12,000	58,000	248,760	22,000	22,769	355,000
Municipal Population	16,500	119,000	248,760	22,000	36,889	355,000
Seasonal Population	0	0	0	0	195	0
Residential	4,770	23,336	78,142	8,369	7,782	133,452
General Service (<50kW)	741	3,264	7,493	1,069	1,556	11,897
General Service (50-4999kW)	69	341	975	133	101	1,621
Large User (>5000kW)	0	3	1	0	0	4
Sub Transmission	0	0	0	0	0	0
Total Customers	5,580	26,944	86,611	9,571	9,439	146,974
Rural Service Area (sq km)	0	0	280	0	128	258
Urban Service Area (sq km)	24	32	124	27	16	163
Total Service Area (sq km)	24	32	404	27	144	421
Overhead km of Line	88	233	1,042	95	288	1,364
Underground km of Line	10	128	824	20	67	1,410
Total km of Line	98	361	1,866	115	355	2,774
Total kWh Delivered (excluding losses)	105,584,412	715,855,323	1,829,523,206	247,158,146	203,653,096	3,376,719,308
Total Distribution Losses (kWh)	3,938,502	15,794,501	66,665,709	14,007,443	13,347,061	51,442,093
Total kWh Purchased	109,522,914	731,649,824	1,896,188,915	261,165,589	217,000,157	3,428,161,401
Winter Peak (kW)	21,034	125,098	306,685	44,096	39,610	516,721
Summer Peak (kW)	18,403	119,546	367,988	45,140	37,000	687,625
Average Peak (kW)	17,198	112,901	304,495	40,886	34,201	545,926
Capital Additions in 2010	\$ 957,477	\$ 3,679,058	\$ 20,832,224	\$ 2,047,721	\$ 2,454,579	\$ 26,572,150



General Statistics For the year ended December 31, 2010	Middlesex Power Distribution Corporation	Midland Power Utility Corporation	Milton Hydro Distribution Inc.	Newmarket - Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.
Population Served	7,831	16,000	87,000	91,092	138,450	15,000
Municipal Population	21,749	17,000	87,000	136,686	139,368	15,000
Seasonal Population	0	0	0	525	0	250
Residential	6,984	6,063	26,587	29,533	45,840	6,537
General Service (<50kW)	779	738	2,283	2,973	4,357	1,224
General Service (50-4999kW)	95	113	270	405	851	121
Large User (>5000kW)	1	0	2	0	0	0
Sub Transmission	0	0	0	0	0	0
Total Customers	7,859	6,914	29,142	32,911	51,048	7,882
Rural Service Area (sq km)	0	0	313	3	759	119
Urban Service Area (sq km)	26	20	57	71	68	14
Total Service Area (sq km)	26	20	370	74	827	133
Overhead km of Line	99	111	576	589	1,471	241
Underground km of Line	26	38	362	482	479	101
Total km of Line	125	149	938	1,071	1,950	342
Total kWh Delivered (excluding losses)	211,490,123	207,341,771	728,497,481	687,144,747	1,193,712,076	178,008,612
Total Distribution Losses (kWh)	10,550,916	6,196,613	24,176,644	29,883,843	65,874,515	8,268,355
Total kWh Purchased	222,041,039	213,538,384	752,674,125	717,028,590	1,259,586,591	186,276,967
Winter Peak (kW)	33,790	35,827	122,227	120,634	196,717	30,132
Summer Peak (kW)	43,268	40,302	147,307	154,388	261,045	42,306
Average Peak (kW)	34,966	34,743	121,227	118,447	202,194	30,859
Capital Additions in 2010	\$ 1,070,547	\$ 2,106,073	\$ 13,675,457	\$ 5,457,928	\$ 14,573,700	\$ 1,827,387



General Statistics For the year ended December 31, 2010	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
Population Served	31,500	55,000	14,000	180,500	29,905	31,000
Municipal Population	63,000	55,000	18,777	180,500	31,149	31,000
Seasonal Population	200	0	0	0	0	0
Residential	16,769	20,845	5,202	56,902	9,963	11,357
General Service (<50kW)	2,009	2,636	755	4,886	1,163	1,344
General Service (50-4999kW)	162	273	69	886	130	161
Large User (>5000kW)	0	0	0	0	0	0
Sub Transmission	0	0	0	0	0	0
Total Customers	18,940	23,754	6,026	62,674	11,256	12,862
Rural Service Area (sq km)	549	279	0	41	0	0
Urban Service Area (sq km)	144	51	28	102	17	27
Total Service Area (sq km)	693	330	28	143	17	27
Overhead km of Line	660	514	365	553	103	248
Underground km of Line	108	97	5	886	73	65
Total km of Line	768	611	370	1,439	176	313
Total kWh Delivered (excluding losses)	368,751,207	566,701,788	123,364,740	1,535,802,202	247,977,784	309,110,743
Total Distribution Losses (kWh)	19,237,611	25,412,533	7,513,694	62,901,468	9,349,118	10,916,337
Total kWh Purchased	387,988,818	592,114,321	130,878,434	1,598,703,670	257,326,902	320,027,080
Winter Peak (kW)	85,057	109,866	23,892	258,870	43,609	57,908
Summer Peak (kW)	87,941	93,148	22,022	354,830	47,841	55,679
Average Peak (kW)	67,063	91,490	21,015	271,682	41,559	50,620
Capital Additions in 2010	\$ 4,253,108	\$ 6,991,021	\$ 459,332	\$ 29,692,304	\$ 1,605,285	\$ 1,469,917



General Statistics For the year ended December 31, 2010	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Parry Sound Power Corporation	Peterborough Distribution Incorporated	Port Colborne Hydro Inc.	PowerStream Inc.
Population Served	155,000	20,200	6,500	83,396	18,003	1,196,983
Municipal Population	155,000	20,200	6,500	83,396	18,003	1,196,983
Seasonal Population	0	0	0	0	0	0
Residential	48,387	8,955	2,773	31,037	8,151	290,951
General Service (<50kW)	3,795	1,372	538	3,588	937	30,076
General Service (50-4999kW)	527	148	66	385	81	4,512
Large User (>5000kW)	1	0	0	2	0	1
Sub Transmission	0	0	0	0	0	0
Total Customers	52,710	10,475	3,377	35,012	9,169	325,540
Rural Service Area (sq km)	78	0	0	0	103	303
Urban Service Area (sq km)	71	35	15	63	20	503
Total Service Area (sq km)	149	35	15	63	123	806
Overhead km of Line	562	129	118	384	298	2,551
Underground km of Line	393	19	11	168	17	4,830
Total km of Line	955	148	129	552	315	7,381
Total kWh Delivered (excluding losses)	1,090,938,483	188,245,383	84,789,393	801,058,085	191,474,577	8,334,777,460
Total Distribution Losses (kWh)	57,479,847	8,501,968	2,788,257	36,988,178	11,269,480	313,781,656
Total kWh Purchased	1,148,418,330	196,747,350	87,577,650	838,046,263	202,744,057	8,648,559,116
Winter Peak (kW)	220,115	32,708	17,871	147,722	35,300	1,380,420
Summer Peak (kW)	214,439	33,526	13,004	150,103	48,100	1,895,989
Average Peak (kW)	188,605	27,868	13,840	135,507	35,500	1,447,917
Capital Additions in 2010	\$ 6,114,983	\$ 1,353,781	\$ 620,068	\$ 5,443,662	\$ 1,305,662	\$ 93,102,075



General Statistics For the year ended December 31, 2010	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.
Population Served	78,000	7,846	9,900	5,336	36,110	109,972
Municipal Population	75,000	7,846	16,700	5,336	36,110	109,140
Seasonal Population	100	0	0	108	0	0
Residential	29,086	3,654	4,982	2,312	14,538	44,559
General Service (<50kW)	3,349	442	770	394	1,687	4,415
General Service (50-4999kW)	435	59	66	48	194	534
Large User (>5000kW)	0	0	0	0	0	0
Sub Transmission	0	0	0	0	0	0
Total Customers	32,870	4,155	5,818	2,754	16,419	49,508
Rural Service Area (sq km)	284	0	7	530	0	259
Urban Service Area (sq km)	58	13	11	6	33	122
Total Service Area (sq km)	342	13	18	536	33	381
Overhead km of Line	616	53	84	205	158	944
Underground km of Line	117	2	10	6	89	234
Total km of Line	733	55	94	211	247	1,178
Total kWh Delivered (excluding losses)	683,757,862	95,702,324	107,839,547	70,415,620	298,005,675	942,525,340
Total Distribution Losses (kWh)	27,960,639	4,474,552	8,753,154	4,304,222	8,536,204	38,642,017
Total kWh Purchased	711,718,501	100,176,876	116,592,701	74,719,842	306,541,879	981,167,357
Winter Peak (kW)	141,244	17,707	29,160	17,859	50,015	176,768
Summer Peak (kW)	101,492	18,705	32,187	11,303	62,047	155,411
Average Peak (kW)	108,859	16,459	21,989	12,538	50,812	150,088
Capital Additions in 2010	\$ 5,838,525	\$ 533,251	\$ 269,009	\$ 384,164	\$ 1,517,416	\$ 9,704,138



General Statistics For the year ended December 31, 2010	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.
Population Served	15,140	2,503,281	312,571	17,300	156,230	50,331
Municipal Population	15,000	2,503,281	432,459	17,300	156,230	50,331
Seasonal Population	0	0	1,595	1,200	0	0
Residential	5,954	620,501	102,929	11,238	45,863	19,543
General Service (<50kW)	658	66,167	8,578	777	5,385	1,692
General Service (50-4999kW)	88	13,668	1,057	31	665	175
Large User (>5000kW)	0	50	5	0	1	1
Sub Transmission	0	0	0	0	0	0
Total Customers	6,700	700,386	112,569	12,046	51,914	21,411
Rural Service Area (sq km)	3	0	386	8	607	0
Urban Service Area (sq km)	21	630	253	53	65	86
Total Service Area (sq km)	24	630	639	61	672	86
Overhead km of Line	102	4,214	1,274	125	1,059	329
Underground km of Line	54	5,776	1,027	115	488	112
Total km of Line	156	9,990	2,301	240	1,547	441
Total kWh Delivered (excluding losses)	185,242,395	24,746,000,033	2,543,041,714	120,927,004	1,425,236,249	424,292,841
Total Distribution Losses (kWh)	5,908,834	888,505,824	114,883,267	4,380,488	54,435,488	19,320,369
Total kWh Purchased	191,151,229	25,634,505,857	2,657,924,981	125,307,492	1,479,671,737	443,613,210
Winter Peak (kW)	36,361	4,006,799	436,342	25,352	242,686	77,653
Summer Peak (kW)	41,632	4,785,876	509,726	27,340	283,517	96,028
Average Peak (kW)	35,707	4,039,475	420,423	21,364	238,015	79,467
Capital Additions in 2010	\$ 689,698	\$ 421,245,394	\$ 27,840,394	\$ 924,613	\$ 24,256,601	\$ 2,830,865



General Statistics For the year ended December 31, 2010	Wellington North Power Inc.	West Coast Huron Energy Inc.	West Perth Power Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Woodstock Hydro Services Inc.
Population Served	7,200	7,251	3,900	47,893	125,000	36,000
Municipal Population	11,500	7,251	9,000	77,847	125,000	38,000
Seasonal Population	0	0	0	0	0	0
Residential	3,095	3,237	1,794	19,301	37,283	13,701
General Service (<50kW)	473	483	235	2,429	1,967	1,170
General Service (50-4999kW)	45	49	20	277	419	203
Large User (>5000kW)	0	1	0	0	0	0
Sub Transmission	0	0	0	0	0	0
Total Customers	3,613	3,770	2,049	22,007	39,669	15,074
Rural Service Area (sq km)	0	0	0	0	81	0
Urban Service Area (sq km)	14	8	6	49	67	29
Total Service Area (sq km)	14	8	6	49	148	29
Overhead km of Line	66	52	25	371	499	155
Underground km of Line	10	13	11	144	552	93
Total km of Line	76	65	36	515	1,051	248
Total kWh Delivered (excluding losses)	96,062,450	139,238,572	59,974,441	447,096,956	864,572,083	374,160,476
Total Distribution Losses (kWh)	6,545,839	3,934,816	2,763,035	23,200,762	39,270,846	15,779,599
Total kWh Purchased	102,608,289	143,173,388	62,737,476	470,297,718	903,842,929	389,940,075
Winter Peak (kW)	17,452	26,132	10,019	89,468	153,366	61,971
Summer Peak (kW)	16,834	25,975	11,100	72,813	191,768	74,659
Average Peak (kW)	16,134	23,838	9,961	73,257	152,499	61,426
Capital Additions in 2010	\$ 388,852	\$ 505,771	\$ 494,107	\$ 2,936,522	\$ 6,179,404	\$ 3,533,636



Ontario Energy Board
Commission de l'énergie de l'Ontario

2010 Yearbook of
Electricity Distributors

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
# of Customers per sq km of Service Area	0.82	4.38	177.55	37.47	508.84	342.18
# of Customers per km of Line	6.28	18.08	47.46	30.21	74.12	37.25
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 1,540.93	\$ 719.85	\$ 545.51	\$ 627.11	\$ 429.13	\$ 468.42
Per Total kWh Purchased	\$ 0.089	\$ 0.048	\$ 0.018	\$ 0.021	\$ 0.017	\$ 0.018
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,476	\$ 1,150	\$ 1,774	\$ 1,914	\$ 2,050	\$ 1,792
Per Total kWh Purchased	\$ 0.085	\$ 0.077	\$ 0.059	\$ 0.063	\$ 0.081	\$ 0.067
Avg Monthly kWh Consumed per Customer	1,439	1,238	2,517	2,512	2,104	2,214
Avg Peak (kW) per Customer	2.54	2.36	3.47	4.41	4.06	4.43
OM&A Per Customer	\$ 744.69	\$ 601.11	\$ 287.35	\$ 361.27	\$ 201.44	\$ 217.65
Net Income Per Customer	\$ 121.99	\$ 40.01	\$ 98.01	\$ 97.24	\$ 49.75	\$ 73.24
Net Fixed Assets per Customer	\$ 6,067	\$ 1,346	\$ 1,192	\$ 2,027	\$ 1,648	\$ 1,323
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	98.60	100.00	100.00	99.00	100.00	96.30
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	100.00	N/A	100.00	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	73.20	100.00	57.90	93.80	71.20	70.70
Appointments Met (OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	100.00	99.80
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	96.70	99.90	99.80	99.20	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	N/A	100.00	100.00	100.00	100.00	84.40
Emergency Rural Response (OEB Min. Standard: 80%)	100.00	100.00	100.00	100.00	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	N/A	N/A	13.90	2.30	3.80	4.20
Appointments Scheduling (OEB Min. Standard: 90%)	96.00	100.00	100.00	100.00	99.60	100.00
Rescheduling a Missed Appointment: (OEB Standard: 100%)	100.00	N/A	N/A	N/A	100.00	100.00
Service Reliability Indices						
SAIDI-Annual	16.65	0.07	1.75	2.89	1.09	1.13
SAIFI-Annual	4.58	2.02	2.34	2.59	1.95	1.72
CAIDI-Annual	3.64	0.04	0.75	1.11	0.56	0.66
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	15.86	0.03	1.51	0.48	0.12	1.13
SAIFI-Annual	3.72	0.03	2.11	0.59	0.33	1.72
CAIDI-Annual	4.26	0.94	0.72	0.80	0.37	0.66

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Chatham-Kent Hydro Inc.	Clinton Power Corporation
# of Customers per sq km of Service Area	167.95	82.03 *	646.30	653.00	457.61	409.75
# of Customers per km of Line	45.81	27.27 *	43.97	48.37	36.28	78.05
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 466.22	\$ 598.97 *	\$ 449.74	\$ 484.44	\$ 470.64	\$ 338.72
Per Total kWh Purchased	\$ 0.016	\$ 0.032 *	\$ 0.019	\$ 0.023	\$ 0.020	\$ 0.018
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,389	\$ 1,531 *	\$ 1,724	\$ 1,657	\$ 1,939	\$ 1,326
Per Total kWh Purchased	\$ 0.080	\$ 0.081 *	\$ 0.071	\$ 0.078	\$ 0.083	\$ 0.071
Avg Monthly kWh Consumed per Customer	2,478	1,575 *	2,011	1,781	1,949	1,552
Avg Peak (kW) per Customer	4.85	2.95 *	3.90	3.39	3.76	0.65
OM&A Per Customer	\$ 188.26	\$ 281.52 *	\$ 267.74	\$ 412.71	\$ 201.96	\$ 341.18
Net Income Per Customer	\$ 100.71	\$ 76.64 *	\$ 49.27	\$ 47.96	\$ 71.50	\$ (61.41)
Net Fixed Assets per Customer	\$ 1,638	\$ 2,673 *	\$ 1,007	\$ 627	\$ 1,512	\$ 969
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	98.50	94.70	100.00	100.00	97.60	100.00
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	100.00	N/A	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	74.30	85.10	99.80	100.00	67.00	96.70
Appointments Met (OEB Min. Standard: 90%)	99.90	100.00	96.10	100.00	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	99.30	100.00	100.00	100.00	100.00	N/A
Emergency Urban Response (OEB Min. Standard: 80%)	98.30	100.00	100.00	100.00	87.90	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	93.00	100.00	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	8.20	2.40	N/A	N/A	1.60	3.10
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	99.50	94.80	100.00	100.00	100.00
Rescheduling a Missed Appointment: (OEB Standard: 100%)	100.00	N/A	100.00	N/A	N/A	N/A
Service Reliability Indices						
SAIDI-Annual	0.97	1.26	2.18	101.68	1.56	0.39
SAIFI-Annual	0.85	2.27	1.67	3.25	1.13	0.72
CAIDI-Annual	1.14	0.56	1.30	31.26	1.38	0.54
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	0.97	0.90	1.09	1.98	1.33	0.39
SAIFI-Annual	0.85	1.27	0.59	0.92	0.91	0.72
CAIDI-Annual	1.14	0.71	1.86	2.15	1.47	0.54

N/A -No data reported for 2010.

* Includes Eastern Ontario Power Inc.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	COLLUS Power Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Eastern Ontario Power Inc.	Enersource Hydro Mississauga Inc.	EnWin Utilities Ltd.
# of Customers per sq km of Service Area	272.51	391.60	509.32	*	672.33	707.22
# of Customers per km of Line	45.82	72.52	75.20	*	37.34	71.98
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 376.22	\$ 365.84	\$ 406.46	*	\$ 615.66	\$ 594.30
Per Total kWh Purchased	\$ 0.018	\$ 0.024	\$ 0.017	*	\$ 0.015	\$ 0.019
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,672	\$ 1,240	\$ 1,405	*	\$ 3,118	\$ 2,249
Per Total kWh Purchased	\$ 0.080	\$ 0.081	\$ 0.060	*	\$ 0.076	\$ 0.072
Avg Monthly kWh Consumed per Customer	1,733	1,280	1,943	*	3,433	2,614
Avg Peak (kW) per Customer	3.15	2.90	4.27	*	6.46	4.86
OM&A Per Customer	\$ 257.15	\$ 241.50	\$ 185.93	*	\$ 242.63	\$ 252.91
Net Income Per Customer	\$ 25.67	\$ 57.34	\$ 105.14	*	\$ 66.28	\$ 132.94
Net Fixed Assets per Customer	\$ 857	\$ 982	\$ 724	*	\$ 2,295	\$ 2,156
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	100.00	98.30	100.00	99.70	99.30
High Voltage Connections (OEB Min. Standard: 90%)	100.00	N/A	N/A	N/A	100.00	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	97.50	93.50	95.80	91.40	82.00	76.70
Appointments Met (OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	100.00	99.60
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	89.20	100.00	98.40	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	100.00	80.00	100.00	97.70	96.90
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	100.00	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	N/A	6.50	0.60	1.40	2.50	3.30
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	100.00	100.00	99.30	97.30	100.00
Rescheduling a Missed Appointment: (OEB Standard: 100%)	N/A	N/A	N/A	N/A	N/A	90.60
Service Reliability Indices						
SAIDI-Annual	1.10	0.02	4.33	7.72	0.58	0.99
SAIFI-Annual	1.03	0.01	1.29	5.45	1.32	1.81
CAIDI-Annual	1.07	2.31	3.35	1.42	0.44	0.55
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	0.78	-	2.82	2.54	0.55	0.99
SAIFI-Annual	0.83	-	0.95	3.43	1.10	1.81
CAIDI-Annual	0.93	N/A	2.97	0.74	0.50	0.55

N/A -No data reported for 2010.

* Merged with CNPI.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.
# of Customers per sq km of Service Area	7.66	33.33	270.99	444.98	145.27	113.93
# of Customers per km of Line	53.23	24.09	59.21	70.68	44.96	49.48
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 457.99	\$ 414.32	\$ 393.44	\$ 501.29	\$ 417.41	\$ 496.19
Per Total kWh Purchased	\$ 0.015	\$ 0.021	\$ 0.019	\$ 0.017	\$ 0.019	\$ 0.024
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,288	\$ 1,403	\$ 1,747	\$ 2,427	\$ 1,515	\$ 1,695
Per Total kWh Purchased	\$ 0.076	\$ 0.072	\$ 0.085	\$ 0.081	\$ 0.068	\$ 0.081
Avg Monthly kWh Consumed per Customer	2,498	1,613	1,721	2,506	1,854	1,740
Avg Peak (kW) per Customer	4.66	3.09	3.55	4.69	3.50	3.37
OM&A Per Customer	\$ 308.70	\$ 311.73	\$ 194.46	\$ 203.78	\$ 350.99	\$ 174.26
Net Income Per Customer	\$ 37.44	\$ 7.33	\$ 69.68	\$ 82.08	\$ 4.51	\$ 101.26
Net Fixed Assets per Customer	\$ 1,245	\$ 678	\$ 1,314	\$ 1,712	\$ 814	\$ 1,401
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	98.40	100.00	98.60	99.00	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	100.00	N/A	N/A	N/A	100.00	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	81.60	63.90	70.60	98.30	94.00	74.50
Appointments Met (OEB Min. Standard: 90%)	91.90	90.50	94.90	100.00	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	93.40	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	100.00	100.00	100.00	100.00	98.30
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	2.20	7.60	4.90	1.70	2.80	0.90
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	99.10	97.70	99.70	100.00	100.00
Rescheduling a Missed Appointment: (OEB Standard: 100%)	100.00	N/A	100.00	100.00	N/A	N/A
Service Reliability Indices						
SAIDI-Annual	11.21	1.04	5.82	1.97	0.60	1.10
SAIFI-Annual	4.83	0.28	3.34	2.48	0.31	1.04
CAIDI-Annual	2.32	3.76	1.74	0.80	1.92	1.06
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	0.92	0.56	3.56	1.86	0.60	0.67
SAIFI-Annual	0.48	0.25	1.65	1.93	0.31	0.84
CAIDI-Annual	1.93	2.27	2.16	0.96	1.92	0.79

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation
# of Customers per sq km of Service Area	151.51	540.32	16.75	82.83	29.40	550.38
# of Customers per km of Line	42.12	47.18	12.17	14.81	40.21	68.66
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 351.82	\$ 495.93	\$ 649.65	\$ 469.46	\$ 298.42	\$ 382.47
Per Total kWh Purchased	\$ 0.019	\$ 0.015	\$ 0.028	\$ 0.019	\$ 0.011	\$ 0.015
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,512	\$ 2,342	\$ 1,785	\$ 1,993	\$ 2,271	\$ 1,763
Per Total kWh Purchased	\$ 0.081	\$ 0.072	\$ 0.078	\$ 0.080	\$ 0.080	\$ 0.071
Avg Monthly kWh Consumed per Customer	1,551	2,721	1,914	2,087	2,365	2,081
Avg Peak (kW) per Customer	3.53	5.01	3.96	2.83	4.82	3.79
OM&A Per Customer	\$ 175.41	\$ 194.82	\$ 325.37	\$ 210.67	\$ 299.76	\$ 165.24
Net Income Per Customer	\$ 26.74	\$ 81.94	\$ 132.96	\$ 64.21	\$ 2.27	\$ 50.48
Net Fixed Assets per Customer	\$ 1,114	\$ 1,783	\$ 1,657	\$ 1,448	\$ 287	\$ 1,420
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	99.80	99.20	100.00	100.00	99.70
High Voltage Connections (OEB Min. Standard: 90%)	N/A	100.00	N/A	N/A	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	72.40	80.00	88.80	86.20	96.70	81.70
Appointments Met (OEB Min. Standard: 90%)	100.00	98.90	98.30	99.20	N/A	96.60
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	99.30	100.00	100.00	99.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	89.10	95.00	100.00	100.00	95.40
Emergency Rural Response (OEB Min. Standard: 80%)	100.00	N/A	100.00	100.00	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	N/A	3.00	2.30	2.00	N/A	2.20
Appointments Scheduling (OEB Min. Standard: 90%)	99.10	98.90	100.00	100.00	100.00	98.70
Rescheduling a Missed Appointment: (OEB Standard: 100%)	100.00	100.00	98.00	100.00	N/A	N/A
Service Reliability Indices						
SAIDI-Annual	3.00	0.39	3.00	1.78	13.87	1.24
SAIFI-Annual	1.06	1.27	1.75	2.75	3.10	1.80
CAIDI-Annual	2.82	0.31	1.71	0.65	4.47	0.69
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	3.00	0.33	2.77	1.78	1.48	1.15
SAIFI-Annual	1.06	0.75	1.20	2.75	0.76	1.55
CAIDI-Annual	2.82	0.45	2.31	0.65	1.95	0.74

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited
# of Customers per sq km of Service Area	132.89	687.00	498.99	1.85	272.34	28.67
# of Customers per km of Line	56.95	83.27	47.55	9.95	55.53	19.53
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 271.55	\$ 241.61	\$ 472.43	\$ 948.80	\$ 493.52	\$ 540.77
Per Total kWh Purchased	\$ 0.013	\$ 0.008	\$ 0.016	\$ 0.045	\$ 0.019	\$ 0.033
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,362	\$ 1,860	\$ 2,371	\$ 1,792	\$ 2,062	\$ 1,387
Per Total kWh Purchased	\$ 0.064	\$ 0.065	\$ 0.081	\$ 0.086	\$ 0.079	\$ 0.084
Avg Monthly kWh Consumed per Customer	1,773	2,402	2,428	1,742	2,173	1,383
Avg Peak (kW) per Customer	3.49	4.66	4.70	2.67	4.08	3.01
OM&A Per Customer	\$ 247.78	\$ 157.88	\$ 150.37	\$ 454.77	\$ 183.67	\$ 265.75
Net Income Per Customer	\$ (22.72)	\$ 26.64	\$ 97.95	\$ 161.23	\$ 87.71	\$ 62.58
Net Fixed Assets per Customer	\$ 373	\$ 356	\$ 1,928	\$ 4,287	\$ 1,772	\$ 1,537
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	97.20	100.00	90.90	100.00	97.10
High Voltage Connections (OEB Min. Standard: 90%)	N/A	100.00	100.00	100.00	100.00	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	99.60	99.90	78.40	72.40	82.10	88.60
Appointments Met (OEB Min. Standard: 90%)	100.00	94.10	100.00	92.70	100.00	84.00
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	99.70	100.00	99.40	99.90	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	100.00	100.00	N/A	97.00	N/A
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	82.70	N/A	100.00
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	0.40	N/A	2.00	2.60	2.60	11.40
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	99.30	100.00	92.50	100.00	87.00
Rescheduling a Missed Appointment: (OEB Standard: 100%)	N/A	100.00	N/A	98.30	100.00	N/A
Service Reliability Indices						
SAIDI-Annual	3.24	1.17	0.66	9.37	1.36	1.40
SAIFI-Annual	1.40	1.04	1.47	3.25	1.39	1.53
CAIDI-Annual	2.31	1.12	0.45	2.88	0.97	0.91
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	2.10	1.17	0.46	9.00	1.05	1.34
SAIFI-Annual	0.64	0.90	0.76	2.91	0.77	1.19
CAIDI-Annual	3.29	1.30	0.60	3.09	1.37	1.13

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.
# of Customers per sq km of Service Area	232.50	842.00	214.38	354.48	65.55	349.11
# of Customers per km of Line	56.94	74.64	46.42	83.23	26.59	52.98
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 393.23	\$ 365.40	\$ 423.49	\$ 455.42	\$ 506.53	\$ 421.07
Per Total kWh Purchased	\$ 0.020	\$ 0.013	\$ 0.019	\$ 0.017	\$ 0.022	\$ 0.018
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,518	\$ 2,174	\$ 1,812	\$ 2,170	\$ 1,819	\$ 1,896
Per Total kWh Purchased	\$ 0.077	\$ 0.080	\$ 0.083	\$ 0.080	\$ 0.079	\$ 0.081
Avg Monthly kWh Consumed per Customer	1,636	2,263	1,824	2,274	1,916	1,944
Avg Peak (kW) per Customer	3.08	4.19	3.52	4.27	3.62	3.71
OM&A Per Customer	\$ 307.79	\$ 222.78	\$ 141.68	\$ 219.38	\$ 311.46	\$ 203.97
Net Income Per Customer	\$ 8.62	\$ 19.70	\$ 89.69	\$ 63.73	\$ 83.49	\$ 61.57
Net Fixed Assets per Customer	\$ 1,315	\$ 1,066	\$ 1,699	\$ 1,139	\$ 1,475	\$ 1,330
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	100.00	93.10	100.00	97.60	98.60
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	100.00	100.00	100.00	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	89.40	69.20	75.40	100.00	80.90	67.10
Appointments Met (OEB Min. Standard: 90%)	100.00	99.80	97.20	100.00	97.40	99.70
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	99.50	100.00	98.30	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	100.00	90.50	100.00	100.00	98.00
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	100.00	N/A	100.00	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	-	3.10	2.30	-	4.20	3.00
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	99.20	96.20	100.00	97.90	95.50
Rescheduling a Missed Appointment: (OEB Standard: 100%)	N/A	100.00	91.40	N/A	100.00	100.00
Service Reliability Indices						
SAIDI-Annual	1.89	1.13	0.82	4.11	3.62	0.88
SAIFI-Annual	3.51	0.87	1.16	2.07	0.83	1.12
CAIDI-Annual	0.54	1.30	0.71	1.98	4.36	0.79
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	1.63	1.08	0.79	2.95	3.27	0.85
SAIFI-Annual	1.51	0.76	1.10	1.55	0.66	1.00
CAIDI-Annual	1.07	1.42	0.72	1.91	4.96	0.84

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Middlesex Power Distribution Corporation	Midland Power Utility Corporation	Milton Hydro Distribution Inc.	Newmarket - Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.
# of Customers per sq km of Service Area	302.27	345.70	78.76	444.74	61.73	59.26
# of Customers per km of Line	62.87	46.40	31.07	30.73	26.18	23.05
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 419.76	\$ 516.01	\$ 430.04	\$ 479.40	\$ 537.48	\$ 593.41
Per Total kWh Purchased	\$ 0.015	\$ 0.017	\$ 0.017	\$ 0.022	\$ 0.022	\$ 0.025
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,333	\$ 2,629	\$ 2,153	\$ 1,809	\$ 2,076	\$ 1,841
Per Total kWh Purchased	\$ 0.083	\$ 0.085	\$ 0.083	\$ 0.083	\$ 0.084	\$ 0.078
Avg Monthly kWh Consumed per Customer	2,354	2,574	2,152	1,816	2,056	1,969
Avg Peak (kW) per Customer	4.45	5.03	4.16	3.60	3.96	3.92
OM&A Per Customer	\$ 216.45	\$ 267.26	\$ 191.91	\$ 202.84	\$ 262.02	\$ 224.50
Net Income Per Customer	\$ 60.91	\$ 116.37	\$ 127.78	\$ 63.00	\$ 49.64	\$ 93.27
Net Fixed Assets per Customer	\$ 1,104	\$ 1,573	\$ 1,715	\$ 1,550	\$ 2,315	\$ 2,515
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	94.10	99.10	95.90	84.70	100.00
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	100.00	100.00	85.70	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	100.00	100.00	79.00	85.20	41.50	88.60
Appointments Met (OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	96.30	100.00	100.00	81.50	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	100.00	100.00	100.00	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	100.00	100.00	100.00	100.00
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	N/A	N/A	1.90	1.80	13.90	0.30
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	100.00	N/A	86.80	100.00	100.00
Rescheduling a Missed Appointment: (OEB Standard: 100%)	N/A	N/A	N/A	N/A	100.00	N/A
Service Reliability Indices						
SAIDI-Annual	3.77	4.88	0.68	0.30	2.11	0.06
SAIFI-Annual	1.91	1.14	0.73	0.21	1.23	0.03
CAIDI-Annual	1.97	4.29	0.93	1.44	1.71	1.62
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	0.11	4.88	0.55	0.30	1.77	0.06
SAIFI-Annual	0.07	1.14	0.40	0.21	1.06	0.03
CAIDI-Annual	1.62	4.29	1.38	1.44	1.67	1.62

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
# of Customers per sq km of Service Area	27.33	71.98	215.21	438.28	662.12	476.37
# of Customers per km of Line	24.66	38.88	16.29	43.55	63.95	41.09
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 585.34	\$ 485.09	\$ 445.84	\$ 496.36	\$ 441.86	\$ 576.33
Per Total kWh Purchased	\$ 0.029	\$ 0.019	\$ 0.021	\$ 0.019	\$ 0.019	\$ 0.023
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,639	\$ 1,864	\$ 1,711	\$ 2,080	\$ 1,836	\$ 1,943
Per Total kWh Purchased	\$ 0.080	\$ 0.075	\$ 0.079	\$ 0.082	\$ 0.080	\$ 0.078
Avg Monthly kWh Consumed per Customer	1,707	2,077	1,810	2,126	1,905	2,073
Avg Peak (kW) per Customer	3.54	3.85	3.49	4.33	3.69	3.94
OM&A Per Customer	\$ 259.72	\$ 205.27	\$ 340.80	\$ 175.79	\$ 234.52	\$ 325.24
Net Income Per Customer	\$ 105.59	\$ 89.17	\$ 34.44	\$ 74.13	\$ 68.75	\$ 43.83
Net Fixed Assets per Customer	\$ 2,608	\$ 1,584	\$ 578	\$ 1,998	\$ 1,246	\$ 1,197
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	93.40	100.00	100.00	95.00	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	N/A	100.00	100.00	N/A	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	84.00	76.50	N/A	86.20	99.90	99.20
Appointments Met (OEB Min. Standard: 90%)	96.60	99.60	96.00	93.70	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	87.00	100.00	N/A	98.70	91.20	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	89.70	100.00	N/A	N/A	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	100.00	100.00	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	4.50	2.40	N/A	1.40	0.10	N/A
Appointments Scheduling (OEB Min. Standard: 90%)	91.50	100.00	100.00	100.00	93.70	100.00
Rescheduling a Missed Appointment: (OEB Standard: 100%)	N/A	N/A	N/A	100.00	100.00	N/A
Service Reliability Indices						
SAIDI-Annual	1.95	2.76	5.17	0.74	2.84	1.32
SAIFI-Annual	1.71	3.65	2.76	1.07	1.82	1.69
CAIDI-Annual	1.14	0.75	1.87	0.69	1.56	0.78
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	1.48	2.72	4.62	0.73	1.00	0.24
SAIFI-Annual	1.43	3.55	2.03	1.15	0.88	0.86
CAIDI-Annual	1.03	0.77	2.28	0.64	1.14	0.28

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Parry Sound Power Corporation	Peterborough Distribution Incorporated	Port Colborne Hydro Inc.	PowerStream Inc.
# of Customers per sq km of Service Area	353.76	299.29	225.13	555.75	74.54	403.90
# of Customers per km of Line	55.19	70.78	26.18	63.43	29.11	44.11
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 377.20	\$ 351.77	\$ 544.01	\$ 435.00	\$ 601.05	\$ 501.23
Per Total kWh Purchased	\$ 0.017	\$ 0.019	\$ 0.021	\$ 0.018	\$ 0.027	\$ 0.019
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,513	\$ 1,446	\$ 2,149	\$ 1,836	\$ 1,771	\$ 2,124
Per Total kWh Purchased	\$ 0.069	\$ 0.077	\$ 0.083	\$ 0.077	\$ 0.080	\$ 0.080
Avg Monthly kWh Consumed per Customer	1,816	1,565	2,161	1,995	1,843	2,214
Avg Peak (kW) per Customer	3.58	2.66	4.10	3.87	3.87	4.45
OM&A Per Customer	\$ 167.61	\$ 221.70	\$ 359.27	\$ 181.82	\$ 380.38	\$ 172.00
Net Income Per Customer	\$ 58.89	\$ 30.70	\$ 29.27	\$ 71.55	\$ 15.93	\$ 81.30
Net Fixed Assets per Customer	\$ 988	\$ 780	\$ 1,140	\$ 1,371	\$ 1,319	\$ 2,116
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	92.30	100.00	100.00	99.00	100.00	97.60
High Voltage Connections (OEB Min. Standard: 90%)	100.00	N/A	N/A	100.00	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	59.20	99.80	100.00	73.00	87.30	68.30
Appointments Met (OEB Min. Standard: 90%)	99.10	100.00	98.50	95.00	100.00	99.30
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	100.00	99.70	100.00	99.10
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	100.00	100.00	100.00	100.00	95.10
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	N/A	100.00	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	4.30	-	-	1.70	1.90	4.90
Appointments Scheduling (OEB Min. Standard: 90%)	99.90	100.00	100.00	92.20	100.00	99.90
Rescheduling a Missed Appointment: (OEB Standard: 100%)	100.00	N/A	100.00	32.60	N/A	100.00
Service Reliability Indices						
SAIDI-Annual	0.65	1.21	0.07	2.22	1.69	0.81
SAIFI-Annual	0.80	1.40	0.03	1.59	1.74	0.92
CAIDI-Annual	0.81	0.86	2.00	1.39	0.97	0.88
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	0.62	0.71	0.07	2.11	1.69	0.54
SAIFI-Annual	0.61	0.79	0.03	1.51	1.74	0.80
CAIDI-Annual	1.02	0.89	2.00	1.40	0.97	0.67

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.
# of Customers per sq km of Service Area	96.11	319.62	323.22	5.14	497.55	129.94
# of Customers per km of Line	44.84	75.55	61.89	13.05	66.47	42.03
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 463.03	\$ 391.83	\$ 375.56	\$ 668.19	\$ 394.89	\$ 358.98
Per Total kWh Purchased	\$ 0.021	\$ 0.016	\$ 0.019	\$ 0.025	\$ 0.021	\$ 0.018
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,621	\$ 2,022	\$ 1,569	\$ 1,889	\$ 1,518	\$ 1,585
Per Total kWh Purchased	\$ 0.075	\$ 0.084	\$ 0.078	\$ 0.070	\$ 0.081	\$ 0.080
Avg Monthly kWh Consumed per Customer	1,804	2,009	1,670	2,261	1,556	1,652
Avg Peak (kW) per Customer	3.31	3.96	3.78	4.55	3.09	3.03
OM&A Per Customer	\$ 264.30	\$ 250.57	\$ 282.71	\$ 426.09	\$ 203.23	\$ 248.69
Net Income Per Customer	\$ 53.69	\$ 9.24	\$ 34.67	\$ 107.81	\$ 32.61	\$ 9.54
Net Fixed Assets per Customer	\$ 1,287	\$ 1,086	\$ 709	\$ 1,644	\$ 1,142	\$ 1,284
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	96.70	100.00	100.00	100.00	98.80	98.30
High Voltage Connections (OEB Min. Standard: 90%)	100.00	N/A	N/A	N/A	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	70.10	85.50	97.00	97.60	89.50	92.70
Appointments Met (OEB Min. Standard: 90%)	92.40	100.00	100.00	98.80	99.70	99.10
Written Response to Enquiries (OEB Min. Standard: 80%)	99.30	100.00	100.00	100.00	98.40	97.80
Emergency Urban Response (OEB Min. Standard: 80%)	92.10	100.00	100.00	100.00	100.00	96.70
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	100.00	N/A	93.90
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	5.00	6.70	N/A	0.70	2.10	0.70
Appointments Scheduling (OEB Min. Standard: 90%)	97.30	100.00	100.00	99.00	97.20	99.10
Rescheduling a Missed Appointment: (OEB Standard: 100%)	72.70	N/A	N/A	100.00	50.00	100.00
Service Reliability Indices						
SAIDI-Annual	2.11	2.50	0.91	10.99	0.34	2.94
SAIFI-Annual	2.83	2.22	1.75	3.57	0.57	4.56
CAIDI-Annual	0.75	1.12	0.52	3.08	0.60	0.64
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	2.11	2.50	0.08	0.90	0.34	2.60
SAIFI-Annual	2.83	2.22	0.03	0.56	0.57	3.68
CAIDI-Annual	0.75	1.12	2.47	1.60	0.60	0.71

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.
# of Customers per sq km of Service Area	279.17	1111.72	176.16	197.48	77.25	248.97
# of Customers per km of Line	42.95	70.11	48.92	50.19	33.56	48.55
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 496.53	\$ 752.26	\$ 434.20	\$ 330.45	\$ 500.62	\$ 421.27
Per Total kWh Purchased	\$ 0.017	\$ 0.021	\$ 0.018	\$ 0.032	\$ 0.018	\$ 0.020
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,298	\$ 2,554	\$ 1,854	\$ 847	\$ 2,230	\$ 1,677
Per Total kWh Purchased	\$ 0.081	\$ 0.070	\$ 0.079	\$ 0.081	\$ 0.078	\$ 0.081
Avg Monthly kWh Consumed per Customer	2,378	3,050	1,968	867	2,375	1,727
Avg Peak (kW) per Customer	5.33	5.77	3.73	1.77	4.58	3.71
OM&A Per Customer	\$ 330.22	\$ 300.32	\$ 182.51	\$ 180.81	\$ 190.70	\$ 221.07
Net Income Per Customer	\$ 67.57	\$ 92.60	\$ 71.42	\$ 65.02	\$ 103.65	\$ 45.88
Net Fixed Assets per Customer	\$ 885	\$ 3,066	\$ 1,484	\$ 732	\$ 2,461	\$ 1,018
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	96.20	100.00	100.00	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	N/A	97.50	100.00	N/A	100.00	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	97.90	69.90	83.90	100.00	88.70	99.90
Appointments Met (OEB Min. Standard: 90%)	100.00	99.90	98.20	100.00	96.90	99.90
Written Response to Enquiries (OEB Min. Standard: 80%)	N/A	97.50	99.90	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	83.00	98.70	98.10	89.50	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	100.00	100.00	100.00	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	1.00	2.50	2.20	N/A	3.40	1.50
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	95.60	96.00	100.00	100.00	99.90
Rescheduling a Missed Appointment: (OEB Standard: 100%)	N/A	100.00	100.00	N/A	100.00	100.00
Service Reliability Indices						
SAIDI-Annual	4.10	1.66	0.92	1.90	0.79	0.85
SAIFI-Annual	6.93	1.95	1.58	1.52	0.91	1.66
CAIDI-Annual	0.59	0.85	0.58	1.24	0.87	0.51
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	1.17	1.19	0.77	0.89	0.76	0.77
SAIFI-Annual	0.78	1.54	1.14	0.50	0.85	0.96
CAIDI-Annual	1.49	0.77	0.67	1.77	0.89	0.81

N/A -No data reported for 2010.

Unitized Statistics and Service Quality Requirements For the year ended December 31, 2010	Wellington North Power Inc.	West Coast Huron Energy Inc.	West Perth Power Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Woodstock Hydro Services Inc.
# of Customers per sq km of Service Area	258.07	471.25	341.50	449.12	268.03	519.79
# of Customers per km of Line	47.54	58.00	56.92	42.73	37.74	60.78
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 518.96	\$ 599.68	\$ 428.18	\$ 414.89	\$ 479.83	\$ 446.43
Per Total kWh Purchased	\$ 0.018	\$ 0.016	\$ 0.014	\$ 0.019	\$ 0.021	\$ 0.017
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,246	\$ 1,924	\$ 2,432	\$ 1,664	\$ 1,531	\$ 1,599
Per Total kWh Purchased	\$ 0.079	\$ 0.051	\$ 0.079	\$ 0.078	\$ 0.067	\$ 0.062
Avg Monthly kWh Consumed per Customer	2,367	3,165	2,552	1,781	1,899	2,156
Avg Peak (kW) per Customer	4.47	6.32	4.86	3.33	3.84	4.07
OM&A Per Customer	\$ 348.98	\$ 351.48	\$ 473.30	\$ 195.13	\$ 223.49	\$ 234.68
Net Income Per Customer	\$ 55.80	\$ 143.78	\$ (143.26)	\$ 82.62	\$ 63.23	\$ 16.22
Net Fixed Assets per Customer	\$ 1,326	\$ 1,097	\$ 967	\$ 1,373	\$ 1,585	\$ 1,397
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	100.00	100.00	96.90	100.00	99.60
High Voltage Connections (OEB Min. Standard: 90%)	N/A	100.00	N/A	100.00	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	100.00	99.10	98.00	81.00	95.50	75.30
Appointments Met (OEB Min. Standard: 90%)	99.80	100.00	91.70	97.20	100.00	98.20
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	100.00	94.60	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	N/A	100.00	100.00	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	-	0.40	4.50	10.00	5.00	3.80
Appointments Scheduling (OEB Min. Standard: 90%)	99.60	100.00	100.00	98.30	97.50	92.60
Rescheduling a Missed Appointment: (OEB Standard: 100%)	N/A	N/A	N/A	100.00	N/A	100.00
Service Reliability Indices						
SAIDI-Annual	0.00	0.05	1.11	1.54	0.49	0.30
SAIFI-Annual	2.22	0.56	0.64	9.51	0.62	0.69
CAIDI-Annual	0.00	0.09	1.75	0.16	0.79	0.43
Loss of Supply Adjusted Service Reliability Indices						
SAIDI-Annual	0.00	0.05	1.11	1.15	0.48	0.30
SAIFI-Annual	0.04	0.56	0.64	9.19	0.54	0.69
CAIDI-Annual	0.03	0.09	1.75	0.12	0.88	0.43

N/A -No data reported for 2010.



Ontario Energy Board
Commission de l'énergie de l'Ontario

2010 Yearbook of
Electricity Distributors



Statistics by Customer Class For the year ended December 31, 2010	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Residential Customers						
Number of Customers	10,623	1,409	31,750	8,215	34,495	58,263
Billed kWh	83,582,747	10,673,947	262,967,731	86,183,557	289,840,430	579,116,811
Distribution Revenue	\$ 6,917,195	\$ 688,109	\$ 10,031,282	\$ 2,922,122	\$ 8,635,913	\$ 17,690,931
Billed kWh per Customer	7,868	7,576	8,282	10,491	8,402	9,940
Distribution Revenue per Customer	\$ 651	\$ 488	\$ 316	\$ 356	\$ 250	\$ 304
General Service <50kW Customers						
Number of Customers	946	232	3,511	1,337	2,735	5,045
Billed kWh	26,062,992	5,391,247	109,481,922	38,493,240	99,142,979	178,122,314
Distribution Revenue	\$ 857,022	\$ 256,727	\$ 2,972,249	\$ 944,402	\$ 1,419,084	\$ 3,837,876
Billed kWh per Customer	27,551	23,238	31,183	28,791	36,250	35,307
Distribution Revenue per Customer	\$ 906	\$ 1,107	\$ 847	\$ 706	\$ 519	\$ 761
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	35	22	424	115	424	1,021
Number of Large Users	8	0	3	0	0	0
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	70,938,155	5,466,469	658,368,304	163,622,296	522,228,963	943,596,172
Distribution Revenue	\$ 661,531	\$ 127,111	\$ 4,822,049	\$ 1,714,406	\$ 4,962,439	\$ 6,872,498
Billed kWh per Customer	1,649,725	248,476	1,541,846	1,422,803	1,231,672	924,188
Distribution Revenue per Customer	\$ 15,384	\$ 5,778	\$ 11,293	\$ 14,908	\$ 11,704	\$ 6,731
Unmetered Scattered Load Connections						
Number of Connections	0	8	257	50	446	25
Billed kWh	0	2,714	2,198,681	489,924	1,571,067	3,658,058
Distribution Revenue	\$ -	\$ 9,932	\$ 120,612	\$ 10,731	\$ 81,632	\$ 132,261
Billed kWh per Connection	-	339	8,555	9,798	3,523	146,322
Distribution Revenue per Connection	-	\$ 1,241	\$ 469	\$ 215	\$ 183	\$ 5,290



Statistics by Customer Class For the year ended December 31, 2010	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Chatham-Kent Hydro Inc.	Clinton Power Corporation
Residential Customers						
Number of Customers	45,526	14,278	5,692	1,132	28,512	1,403
Billed kWh	395,342,413	114,051,203	45,162,580	13,585,926	236,272,579	11,595,218
Distribution Revenue	\$ 11,194,272	\$ 4,750,819	\$ 1,542,945	\$ 391,291	\$ 7,941,291	\$ 267,176
Billed kWh per Customer	8,684	7,988	7,934	12,002	8,287	8,265
Distribution Revenue per Customer	\$ 246	\$ 333	\$ 271	\$ 346	\$ 279	\$ 190
General Service <50kW Customers						
Number of Customers	4,627	1,232	709	160	3,118	217
Billed kWh	163,489,557	34,886,295	20,301,193	4,875,282	95,572,850	5,392,837
Distribution Revenue	\$ 2,802,662	\$ 1,131,797	\$ 458,819	\$ 118,670	\$ 2,246,737	\$ 95,784
Billed kWh per Customer	35,334	28,317	28,634	30,471	30,652	24,852
Distribution Revenue per Customer	\$ 606	\$ 919	\$ 647	\$ 742	\$ 721	\$ 441
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	735	125	62	14	402	19
Number of Large Users	2	0	0	0	1	0
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	898,848,225	129,724,134	81,977,657	7,374,502	381,018,040	12,341,720
Distribution Revenue	\$ 8,044,185	\$ 2,661,050	\$ 616,357	\$ 73,439	\$ 3,667,069	\$ 139,029
Billed kWh per Customer	1,219,604	1,037,793	1,322,220	526,750	945,454	649,564
Distribution Revenue per Customer	\$ 10,915	\$ 21,288	\$ 9,941	\$ 5,246	\$ 9,099	\$ 7,317
Unmetered Scattered Load Connections						
Number of Connections	63	19	6	6	192	13
Billed kWh	2,126,378	668,731	438,125	7,391	870,035	56,040
Distribution Revenue	\$ 74,239	\$ 51,965	\$ 11,470	\$ 1,599	\$ 16,544	\$ 1,783
Billed kWh per Connection	33,752	35,196	73,021	1,232	4,531	4,311
Distribution Revenue per Connection	\$ 1,178	\$ 2,735	\$ 1,912	\$ 267	\$ 86	\$ 137



Statistics by Customer Class For the year ended December 31, 2010	COLLUS Power Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Eastern Ontario Power Inc.	Enersource Hydro Mississauga Inc.	EnWin Utilities Ltd.
Residential Customers						
Number of Customers	13,727	1,777	9,899	3,100	171,247	76,720
Billed kWh	125,224,900	19,868,483	93,358,872	28,625,240	1,586,325,915	647,461,708
Distribution Revenue	\$ 3,650,694	\$ 505,323	\$ 783,500	\$ 1,085,000	\$ 47,758,866	\$ 22,978,356
Billed kWh per Customer	9,123	11,181	9,431	9,234	9,263	8,439
Distribution Revenue per Customer	\$ 266	\$ 284	\$ 79	\$ 350	\$ 279	\$ 300
General Service <50kW Customers						
Number of Customers	1,687	170	1,187	438	17,197	6,955
Billed kWh	49,527,086	4,729,493	27,544,928	12,306,415	661,646,252	223,701,633
Distribution Revenue	\$ 891,621	\$ 108,823	\$ 58,725	\$ 389,101	\$ 16,064,175	\$ 5,713,015
Billed kWh per Customer	29,358	27,821	23,205	28,097	38,475	32,164
Distribution Revenue per Customer	\$ 529	\$ 640	\$ 49	\$ 888	\$ 934	\$ 821
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	119	11	119	23	4,506	1,181
Number of Large Users	0	0	0	0	10	10
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	161,887,742	4,088,585	113,774,116	17,583,459	5,410,120,921	1,439,651,148
Distribution Revenue	\$ 749,815	\$ 77,503	\$ 482,836	\$ 396,591	\$ 53,725,866	\$ 17,845,299
Billed kWh per Customer	1,360,401	371,690	956,085	764,498	1,197,990	1,208,775
Distribution Revenue per Customer	\$ 6,301	\$ 7,046	\$ 4,057	\$ 17,243	\$ 11,897	\$ 14,983
Unmetered Scattered Load Connections						
Number of Connections	32	19	0	6	2,934	787
Billed kWh	497,288	89,786	0	160,435	10,986,351	3,697,869
Distribution Revenue	\$ 7,991	\$ 7,643	\$ -	\$ 14,599	\$ 624,305	\$ 93,408
Billed kWh per Connection	15,540	4,726	-	26,739	3,744	4,699
Distribution Revenue per Connection	\$ 250	\$ 402	-	\$ 2,433	\$ 213	\$ 119



Statistics by Customer Class For the year ended December 31, 2010	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.
Residential Customers						
Number of Customers	12,847	2,850	25,915	17,373	3,307	42,068
Billed kWh	115,184,785	31,226,253	280,065,614	141,316,645	38,880,708	394,465,898
Distribution Revenue	\$ 3,022,957	\$ 742,990	\$ 7,561,421	\$ 5,325,821	\$ 828,911	\$ 24,607,241
Billed kWh per Customer	8,966	10,957	10,807	8,134	11,757	9,377
Distribution Revenue per Customer	\$ 235	\$ 261	\$ 292	\$ 307	\$ 251	\$ 585
General Service <50kW Customers						
Number of Customers	1,378	425	2,046	1,985	419	4,118
Billed kWh	35,509,255	11,572,990	72,544,120	65,179,456	14,833,271	144,489,006
Distribution Revenue	\$ 679,956	\$ 262,308	\$ 858,010	\$ 1,633,969	\$ 238,421	\$ 26,676,335
Billed kWh per Customer	25,769	27,231	35,457	32,836	35,402	35,087
Distribution Revenue per Customer	\$ 493	\$ 617	\$ 419	\$ 823	\$ 569	\$ 6,478
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	146	25	222	220	51	524
Number of Large Users	2	0	0	1	0	0
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	245,543,151	17,160,375	234,841,610	360,896,551	26,245,189	382,334,753
Distribution Revenue	\$ 2,194,496	\$ 174,049	\$ 2,051,654	\$ 2,333,201	\$ 381,776	\$ 4,504,045
Billed kWh per Customer	1,659,075	686,415	1,057,845	1,633,016	514,612	729,646
Distribution Revenue per Customer	\$ 14,828	\$ 6,962	\$ 9,242	\$ 10,557	\$ 7,486	\$ 8,596
Unmetered Scattered Load Connections						
Number of Connections	105	21	150	224	6	200
Billed kWh	511,304	170,043	1,709,104	673,251	67,445	2,285,597
Distribution Revenue	\$ 12,146	\$ 2,455	\$ 61,055	\$ 34,739	\$ 618	\$ -
Billed kWh per Connection	4,870	8,097	11,394	3,006	11,241	11,428
Distribution Revenue per Connection	\$ 116	\$ 117	\$ 407	\$ 155	\$ 103	\$ -



Statistics by Customer Class For the year ended December 31, 2010	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation
Residential Customers						
Number of Customers	9,379	46,001	18,465	18,944	2,292	214,133
Billed kWh	96,445,307	364,874,674	172,161,499	224,697,945	25,225,707	1,684,535,439
Distribution Revenue	\$ 2,473,623	\$ 13,197,037	\$ 8,514,378	\$ 5,445,033	\$ 449,199	\$ 56,999,672
Billed kWh per Customer	10,283	7,932	9,324	11,861	11,006	7,867
Distribution Revenue per Customer	\$ 264	\$ 287	\$ 461	\$ 287	\$ 196	\$ 266
General Service <50kW Customers						
Number of Customers	662	3,647	2,369	1,655	401	18,053
Billed kWh	19,722,899	145,047,954	57,658,761	57,461,968	11,529,904	581,299,813
Distribution Revenue	\$ 395,713	\$ 2,947,049	\$ 1,922,423	\$ 1,033,672	\$ 129,389	\$ 9,814,954
Billed kWh per Customer	29,793	39,772	24,339	34,720	28,753	32,200
Distribution Revenue per Customer	\$ 598	\$ 808	\$ 811	\$ 625	\$ 323	\$ 544
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	110	598	137	191	41	2,265
Number of Large Users	0	4	0	0	0	13
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	70,390,802	1,104,522,620	115,484,343	228,049,777	36,063,444	2,552,967,787
Distribution Revenue	\$ 458,002	\$ 7,526,753	\$ 1,808,034	\$ 2,299,937	\$ 186,871	\$ 15,887,710
Billed kWh per Customer	639,916	1,834,755	842,951	1,193,978	879,596	1,120,706
Distribution Revenue per Customer	\$ 4,164	\$ 12,503	\$ 13,197	\$ 12,042	\$ 4,558	\$ 6,974
Unmetered Scattered Load Connections						
Number of Connections	80	578	78	139	0	3,174
Billed kWh	401,097	2,426,370	454,181	914,221	0	12,474,726
Distribution Revenue	\$ 16,356	\$ 12,926	\$ 19,637	\$ 30,188	\$ -	\$ 592,592
Billed kWh per Connection	5,014	4,198	5,823	6,577	-	3,930
Distribution Revenue per Connection	\$ 204	\$ 22	\$ 252	\$ 217	\$ -	\$ 187



Statistics by Customer Class For the year ended December 31, 2010	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited
Residential Customers						
Number of Customers	1,041	4,817	124,592	1,093,342	273,758	13,747
Billed kWh	14,930,159	52,798,659	1,161,471,420	11,964,000,000	2,272,176,243	159,406,547
Distribution Revenue	\$ 195,168	\$ 419,638	\$ 33,914,841	\$ 690,123,000	\$ 81,462,521	\$ 5,860,852
Billed kWh per Customer	14,342	10,961	9,322	10,943	8,300	11,596
Distribution Revenue per Customer	\$ 187	\$ 87	\$ 272	\$ 631	\$ 298	\$ 426
General Service <50kW Customers						
Number of Customers	143	593	7,975	101,638	23,548	892
Billed kWh	4,768,074	20,553,207	295,707,937	3,956,000,000	726,404,260	31,366,364
Distribution Revenue	\$ 77,777	\$ 104,192	\$ 7,213,933	\$ 130,653,000	\$ 18,530,472	\$ 602,655
Billed kWh per Customer	33,343	34,660	37,079	38,922	30,848	35,164
Distribution Revenue per Customer	\$ 544	\$ 176	\$ 905	\$ 1,285	\$ 787	\$ 676
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	12	86	1,655	7,628	3,346	68
Number of Large Users	0	0	6	0	12	0
Number of Sub Transmission Customers	0	0	0	422	0	0
Billed kWh	4,593,159	84,920,330	2,291,565,397	5,743,000,000	4,532,399,117	54,942,977
Distribution Revenue	\$ 26,265	\$ 253,919	\$ 18,668,003	\$ 144,626,000	\$ 44,737,727	\$ 754,395
Billed kWh per Customer	382,763	987,446	1,379,630	713,416	1,349,732	807,985
Distribution Revenue per Customer	\$ 2,189	\$ 2,953	\$ 11,239	\$ 17,966	\$ 13,323	\$ 11,094
Unmetered Scattered Load Connections						
Number of Connections	6	5	0	0	3,084	82
Billed kWh	19,706	254,840	0	0	17,309,021	530,509
Distribution Revenue	\$ 1,024	\$ 709	\$ -	\$ -	\$ -	\$ 41,669
Billed kWh per Connection	3,284	50,968	-	-	5,613	6,470
Distribution Revenue per Connection	\$ 171	\$ 142	-	-	\$ -	\$ 508



Statistics by Customer Class For the year ended December 31, 2010	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.
Residential Customers						
Number of Customers	4,770	23,336	78,142	8,369	7,782	133,452
Billed kWh	40,203,282	189,807,088	671,668,025	75,492,423	77,894,336	1,146,514,255
Distribution Revenue	\$ 1,172,155	\$ 5,264,251	\$ 19,029,203	\$ 1,794,942	\$ 2,500,355	\$ 38,555,489
Billed kWh per Customer	8,428	8,134	8,595	9,020	10,010	8,591
Distribution Revenue per Customer	\$ 246	\$ 226	\$ 244	\$ 214	\$ 321	\$ 289
General Service <50kW Customers						
Number of Customers	741	3,264	7,493	1,069	1,556	11,897
Billed kWh	24,326,248	92,291,447	243,721,827	35,983,197	41,668,843	407,620,994
Distribution Revenue	\$ 321,003	\$ 1,822,258	\$ 4,843,966	\$ 558,525	\$ 1,026,896	\$ 7,936,510
Billed kWh per Customer	32,829	28,276	32,527	33,661	26,779	34,263
Distribution Revenue per Customer	\$ 433	\$ 558	\$ 646	\$ 522	\$ 660	\$ 667
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	69	341	975	133	101	1,621
Number of Large Users	0	3	1	0	0	4
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	44,296,705	422,382,562	952,018,606	146,793,054	82,034,432	1,792,696,694
Distribution Revenue	\$ 430,642	\$ 2,291,480	\$ 11,039,292	\$ 1,227,056	\$ 827,995	\$ 11,258,842
Billed kWh per Customer	641,981	1,227,856	975,429	1,103,707	812,222	1,103,198
Distribution Revenue per Customer	\$ 6,241	\$ 6,661	\$ 11,311	\$ 9,226	\$ 8,198	\$ 6,929
Unmetered Scattered Load Connections						
Number of Connections	33	158	811	77	41	1,494
Billed kWh	173,482	2,258,139	3,374,629	757,530	141,050	5,523,748
Distribution Revenue	\$ 5,358	\$ 45,845	\$ 150,973	\$ 31,046	\$ 10,150	\$ 76,736
Billed kWh per Connection	5,257	14,292	4,161	9,838	3,440	3,697
Distribution Revenue per Connection	\$ 162	\$ 290	\$ 186	\$ 403	\$ 248	\$ 51

Statistics by Customer Class For the year ended December 31, 2010	Middlesex Power Distribution Corporation	Midland Power Utility Corporation	Milton Hydro Distribution Inc.	Newmarket - Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.
Residential Customers						
Number of Customers	6,984	6,063	26,587	29,533	45,840	6,537
Billed kWh	64,995,244	47,915,407	258,659,735	277,978,370	451,343,387	67,066,095
Distribution Revenue	\$ 2,207,239	\$ 1,818,869	\$ 7,569,337	\$ 9,543,384	\$ 13,704,970	\$ 2,257,949
Billed kWh per Customer	9,306	7,903	9,729	9,412	9,846	10,259
Distribution Revenue per Customer	\$ 316	\$ 300	\$ 285	\$ 323	\$ 299	\$ 345
General Service <50kW Customers						
Number of Customers	779	738	2,283	2,973	4,357	1,224
Billed kWh	22,008,816	24,725,350	79,867,181	93,701,712	121,294,614	33,559,042
Distribution Revenue	\$ 315,841	\$ 521,305	\$ 1,655,769	\$ 2,560,097	\$ 3,350,656	\$ 1,121,003
Billed kWh per Customer	28,253	33,503	34,983	31,518	27,839	27,418
Distribution Revenue per Customer	\$ 405	\$ 706	\$ 725	\$ 861	\$ 769	\$ 916
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	95	113	270	405	851	121
Number of Large Users	1	0	2	0	0	0
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	122,492,084	132,869,301	379,584,041	309,550,101	611,065,862	76,691,746
Distribution Revenue	\$ 376,267	\$ 901,183	\$ 2,465,639	\$ 3,515,008	\$ 8,597,223	\$ 988,523
Billed kWh per Customer	1,275,959	1,175,835	1,395,530	764,321	718,056	633,816
Distribution Revenue per Customer	\$ 3,919	\$ 7,975	\$ 9,065	\$ 8,679	\$ 10,102	\$ 8,170
Unmetered Scattered Load Connections						
Number of Connections	53	12	184	115	465	20
Billed kWh	321,271	461,535	1,281,024	374,072	2,345,772	209,503
Distribution Revenue	\$ 7,262	\$ 16,017	\$ 36,889	\$ 26,602	\$ 128,953	\$ 16,202
Billed kWh per Connection	6,062	38,461	6,962	3,253	5,045	10,475
Distribution Revenue per Connection	\$ 137	\$ 1,335	\$ 200	\$ 231	\$ 277	\$ 810



Statistics by Customer Class For the year ended December 31, 2010	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
Residential Customers						
Number of Customers	16,769	20,845	5,202	56,902	9,963	11,357
Billed kWh	141,859,487	206,535,118	41,793,455	625,890,073	86,211,880	107,193,730
Distribution Revenue	\$ 6,921,061	\$ 6,041,374	\$ 1,654,167	\$ 17,594,797	\$ 3,120,339	\$ 3,455,067
Billed kWh per Customer	8,460	9,908	8,034	10,999	8,653	9,439
Distribution Revenue per Customer	\$ 413	\$ 290	\$ 318	\$ 309	\$ 313	\$ 304
General Service <50kW Customers						
Number of Customers	2,009	2,636	755	4,886	1,163	1,344
Billed kWh	60,492,342	85,042,099	19,817,364	178,458,347	36,096,661	47,478,083
Distribution Revenue	\$ 2,042,648	\$ 2,053,756	\$ 467,367	\$ 4,083,476	\$ 764,402	\$ 1,269,092
Billed kWh per Customer	30,111	32,262	26,248	36,524	31,038	35,326
Distribution Revenue per Customer	\$ 1,017	\$ 779	\$ 619	\$ 836	\$ 657	\$ 944
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	162	273	69	886	130	161
Number of Large Users	0	0	0	0	0	0
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	162,124,748	271,065,841	60,032,163	788,869,762	123,390,551	150,666,402
Distribution Revenue	\$ 1,687,648	\$ 2,347,615	\$ 277,280	\$ 7,486,519	\$ 763,897	\$ 1,844,090
Billed kWh per Customer	1,000,770	992,915	870,031	890,372	949,158	935,816
Distribution Revenue per Customer	\$ 10,418	\$ 8,599	\$ 4,019	\$ 8,450	\$ 5,876	\$ 11,454
Unmetered Scattered Load Connections						
Number of Connections	46	20	19	663	158	153
Billed kWh	495,360	165,123	128,847	4,008,590	373,728	824,780
Distribution Revenue	\$ 139	\$ 5,145	\$ 4,479	\$ 146,426	\$ 14,356	\$ 31,200
Billed kWh per Connection	10,769	8,256	6,781	6,046	2,365	5,391
Distribution Revenue per Connection	\$ 3	\$ 257	\$ 236	\$ 221	\$ 91	\$ 204



Statistics by Customer Class For the year ended December 31, 2010	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Parry Sound Power Corporation	Peterborough Distribution Incorporated	Port Colborne Hydro Inc.	PowerStream Inc.
Residential Customers						
Number of Customers	48,387	8,955	2,773	31,037	8,151	290,951
Billed kWh	500,205,636	76,783,544	32,389,316	284,955,081	64,264,350	2,727,096,928
Distribution Revenue	\$ 11,202,438	\$ 2,028,282	\$ 965,985	\$ 7,842,079	\$ 2,947,445	\$ 79,661,790
Billed kWh per Customer	10,338	8,574	11,680	9,181	7,884	9,373
Distribution Revenue per Customer	\$ 232	\$ 226	\$ 348	\$ 253	\$ 362	\$ 274
General Service <50kW Customers						
Number of Customers	3,795	1,372	538	3,588	937	30,076
Billed kWh	137,665,867	33,379,737	15,833,269	115,582,263	22,781,401	1,034,252,535
Distribution Revenue	\$ 2,784,240	\$ 616,261	\$ 330,304	\$ 2,306,025	\$ 649,197	\$ 22,110,870
Billed kWh per Customer	36,276	24,329	29,430	32,214	24,313	34,388
Distribution Revenue per Customer	\$ 734	\$ 449	\$ 614	\$ 643	\$ 693	\$ 735
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	527	148	66	385	81	4,512
Number of Large Users	1	0	0	2	0	1
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	490,937,909	75,272,399	35,710,193	392,431,436	102,093,247	4,502,194,401
Distribution Revenue	\$ 4,284,913	\$ 817,672	\$ 447,494	\$ 3,156,654	\$ 1,456,384	\$ 43,477,190
Billed kWh per Customer	929,807	508,597	541,064	1,014,035	1,260,410	997,606
Distribution Revenue per Customer	\$ 8,115	\$ 5,525	\$ 6,780	\$ 8,157	\$ 17,980	\$ 9,634
Unmetered Scattered Load Connections						
Number of Connections	309	72	19	384	14	2,868
Billed kWh	2,969,396	465,819	56,466	1,667,651	695,082	12,399,878
Distribution Revenue	\$ 57,664	\$ 4,113	\$ 5,297	\$ 245,285	\$ 40,110	\$ 596,910
Billed kWh per Connection	9,610	6,470	2,972	4,343	49,649	4,324
Distribution Revenue per Connection	\$ 187	\$ 57	\$ 279	\$ 639	\$ 2,865	\$ 208



Statistics by Customer Class For the year ended December 31, 2010	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.
Residential Customers						
Number of Customers	29,086	3,654	4,982	2,312	14,538	44,559
Billed kWh	326,493,714	30,305,144	44,191,614	31,178,902	120,949,829	335,657,888
Distribution Revenue	\$ 7,880,033	\$ 896,369	\$ 1,147,032	\$ 987,511	\$ 3,820,683	\$ 9,933,606
Billed kWh per Customer	11,225	8,294	8,870	13,486	8,320	7,533
Distribution Revenue per Customer	\$ 271	\$ 245	\$ 230	\$ 427	\$ 263	\$ 223
General Service <50kW Customers						
Number of Customers	3,349	442	770	394	1,687	4,415
Billed kWh	91,377,364	12,427,065	20,418,777	14,190,567	36,670,176	132,889,381
Distribution Revenue	\$ 2,211,172	\$ 229,899	\$ 378,223	\$ 319,719	\$ 837,051	\$ 2,633,057
Billed kWh per Customer	27,285	28,116	26,518	36,017	21,737	30,100
Distribution Revenue per Customer	\$ 660	\$ 520	\$ 491	\$ 811	\$ 496	\$ 596
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	435	59	66	48	194	534
Number of Large Users	0	0	0	0	0	0
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	257,036,820	51,703,213	41,354,016	25,204,983	137,249,474	462,862,459
Distribution Revenue	\$ 3,604,998	\$ 286,466	\$ 346,031	\$ 322,349	\$ 1,114,532	\$ 3,451,872
Billed kWh per Customer	590,889	876,326	626,576	525,104	707,472	866,784
Distribution Revenue per Customer	\$ 8,287	\$ 4,855	\$ 5,243	\$ 6,716	\$ 5,745	\$ 6,464
Unmetered Scattered Load Connections						
Number of Connections	16	34	48	9	2	471
Billed kWh	837,229	150,176	337,164	35,962	9,094	1,952,259
Distribution Revenue	\$ 23,212	\$ 6,380	\$ 15,968	\$ 3,305	\$ 609	\$ 98,936
Billed kWh per Connection	52,327	4,417	7,024	3,996	4,547	4,145
Distribution Revenue per Connection	\$ 1,451	\$ 188	\$ 333	\$ 367	\$ 304	\$ 210



Statistics by Customer Class For the year ended December 31, 2010	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.
Residential Customers						
Number of Customers	5,954	620,501	102,929	11,238	45,863	19,543
Billed kWh	53,434,213	5,209,204,594	972,134,187	77,874,801	413,251,129	159,733,338
Distribution Revenue	\$ 1,766,057	\$ 211,702,780	\$ 29,469,856	\$ 2,784,335	\$ 13,612,900	\$ 5,839,051
Billed kWh per Customer	8,975	8,395	9,445	6,930	9,011	8,173
Distribution Revenue per Customer	\$ 297	\$ 341	\$ 286	\$ 248	\$ 297	\$ 299
General Service <50kW Customers						
Number of Customers	658	66,167	8,578	777	5,385	1,692
Billed kWh	23,947,776	2,168,823,277	303,109,577	16,076,865	185,040,278	54,185,000
Distribution Revenue	\$ 560,330	\$ 65,651,135	\$ 6,556,945	\$ 353,847	\$ 3,825,098	\$ 1,006,561
Billed kWh per Customer	36,395	32,778	35,336	20,691	34,362	32,024
Distribution Revenue per Customer	\$ 852	\$ 992	\$ 764	\$ 455	\$ 710	\$ 595
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	88	13,668	1,057	31	665	175
Number of Large Users	0	50	5	0	1	1
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	114,774,177	17,202,658,800	1,242,613,503	24,869,234	817,368,060	203,636,839
Distribution Revenue	\$ 758,196	\$ 212,331,728	\$ 9,344,614	\$ 255,366	\$ 7,508,059	\$ 1,671,334
Billed kWh per Customer	1,304,252	1,254,021	1,170,069	802,233	1,227,279	1,157,027
Distribution Revenue per Customer	\$ 8,616	\$ 15,478	\$ 8,799	\$ 8,238	\$ 11,273	\$ 9,496
Unmetered Scattered Load Connections						
Number of Connections	64	1,105	924	48	539	213
Billed kWh	427,340	55,244,974	5,942,432	285,569	200,468	1,128,127
Distribution Revenue	\$ 23,650	\$ 3,190,306	\$ 193,156	\$ 8,107	\$ 116,592	\$ 47,891
Billed kWh per Connection	6,677	49,995	6,431	5,949	372	5,296
Distribution Revenue per Connection	\$ 370	\$ 2,887	\$ 209	\$ 169	\$ 216	\$ 225



Statistics by Customer Class For the year ended December 31, 2010	Wellington North Power Inc.	West Coast Huron Energy Inc.	West Perth Power Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Woodstock Hydro Services Inc.
Residential Customers						
Number of Customers	3,095	3,237	1,794	19,301	37,283	13,701
Billed kWh	25,303,871	26,431,108	16,271,614	216,435,358	364,548,865	110,101,647
Distribution Revenue	\$ 857,961	\$ 1,072,220	\$ 421,926	\$ 5,351,731	\$ 12,252,235	\$ 3,959,449
Billed kWh per Customer	8,176	8,165	9,070	11,214	9,778	8,036
Distribution Revenue per Customer	\$ 277	\$ 331	\$ 235	\$ 277	\$ 329	\$ 289
General Service <50kW Customers						
Number of Customers	473	483	235	2,429	1,967	1,170
Billed kWh	11,368,653	14,687,390	7,816,746	66,420,789	75,513,331	42,052,194
Distribution Revenue	\$ 293,374	\$ 373,791	\$ 134,781	\$ 1,191,205	\$ 1,758,047	\$ 815,564
Billed kWh per Customer	24,035	30,409	33,263	27,345	38,390	35,942
Distribution Revenue per Customer	\$ 620	\$ 774	\$ 574	\$ 490	\$ 894	\$ 697
General Service >50kW, Large User (>5000kW) and Sub Transmission						
Number of GS >50kW Customers	45	49	20	277	419	203
Number of Large Users	0	1	0	0	0	0
Number of Sub Transmission Customers	0	0	0	0	0	0
Billed kWh	58,906,580	97,013,288	35,413,140	190,213,516	410,991,175	218,923,674
Distribution Revenue	\$ 522,349	\$ 816,177	\$ 229,938	\$ 1,725,696	\$ 3,760,211	\$ 1,528,407
Billed kWh per Customer	1,309,035	1,940,266	1,770,657	686,691	980,886	1,078,442
Distribution Revenue per Customer	\$ 11,608	\$ 16,324	\$ 11,497	\$ 6,230	\$ 8,974	\$ 7,529
Unmetered Scattered Load Connections						
Number of Connections	3	4	4	63	390	135
Billed kWh	10,099	84,324	16,319	323,110	1,940,522	562,716
Distribution Revenue	\$ 244	\$ 3,927	\$ 76	\$ 20,899	\$ 106,365	\$ 26,850
Billed kWh per Connection	3,366	21,081	4,080	5,129	4,976	4,168
Distribution Revenue per Connection	\$ 81	\$ 982	\$ 19	\$ 332	\$ 273	\$ 199



Ontario Energy Board
Commission de l'énergie de l'Ontario

2010 Yearbook of
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Glossary of Terms

FINANCIAL INFORMATION

	Aggregation of Trial Balance (RRR section 2.1.7) accounts
Cash & cash equivalents	1005-1070
Receivables	1100-1170
Inventory	1305-1350
Inter-company receivables	1200 + 1210
Other current assets	1180 + 1190 + 2290 if debit balance + 2296 if debit balance
Property plant & equipment	1605-2075
Accumulated depreciation & amortization	2105-2180
Regulatory assets (net)	1505-1595 + 2405 + 2425
Inter-company investments	1480-1490
Other non-current assets	1405-1475 + 2350 if debit balance
Accounts payable & accrued charges	2205-2220 + 2250-2256 + 2294
Future income tax liabilities - current	2296 if credit balance
Other current liabilities	2264 + 2285-2292 if credit balance
Inter-company payables	2240 + 2242
Loans and notes payable, and current portion of long-term debt	2225+ 2260-2262 + 2268-2272
Long-term debt	2505-2525
Inter-company long-term debt & advances	2530 + 2550
Regulatory liabilities (net)	1505-1595 + 2405 + 2425
Other deferred amounts & customer deposits	2305 + 2308-2348 + 2410 + 2415 + 2435
Employee future benefits	2306
Future income tax liabilities	2350 if credit balance
Shareholders' equity	3005-3065
Power and distribution revenue	4006-4245
Cost of power and related costs	4705-4750
Other income	4305-4415+ 6305
Operating expense	4505-4565 + 4805-4850 + 5005-5096
Maintenance expense	4605-4640 + 4905-4965 + 5105-5195
Administrative expense	5305-5695
Other expense	5205-5215 + 6105 + 6205-6225 + 6310-6415
Depreciation and amortization expense	5705-5740
Financing expense	6005-6045
Current income tax	6110
Future income tax	6115

Glossary of Terms

FINANCIAL RATIOS

Liquidity Ratios measure the availability of cash to pay debt.

Current Ratio is a financial ratio that measures whether or not a firm has enough resources to pay its debts over the next 12 months.

Leverage Ratios are the financial statement ratios which show the degree to which the business is leveraging itself through its use of borrowed money.

Debt Ratio is long-term debt over total assets.

Debt to Equity Ratio is long-term debt over total equity.

Interest Coverage Ratio is used to determine a firm's ability to pay interest on outstanding debt.

Profitability Ratios measure the firm's use of its assets and control of its expenses to generate an acceptable rate of return.

Return on Equity measures the actual rate of return on the balance sheet shareholders' equity.

Glossary of Terms

Population Served is the estimated number of people served as customers of the utility.

Municipal Population is the Stats Canada population of the municipalities served. May not equal Population Served as other utilities may also serve the same community.

Seasonal Population represents cottagers etc.

Residential Customers applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation.

General Service < 50 kW Customers applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW.

General Service 50 to 4,999 kW Customers applies to a non residential account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 50 kW but less than 5,000 kW.

Large User Customers applies to an account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 5,000 kW.

Sub Transmission applies to an account who has embedded supply to Local Distribution Companies or an account that is directly connected to and supplied by the Distributors assets.

Unmetered Scattered Load refers to certain instances where connections can be provided without metering.

Total kWh Purchased represents total kWhs of electricity that has flowed into the distributor's distribution system from the IESO-controlled grid or from a host distributor and from all embedded generation facilities.

Total kWh Delivered (excluding losses) represents the total kWhs of electricity delivered to all customers in the distributor's licensed service area and to any embedded distributors.

Total Distribution Losses (kwh) is the sum of distribution system line losses, metering error and energy theft.

Winter Peak (kW) is the peak load on the distributor system from October to March.

Summer Peak (kW) is the peak load on the distributor system from April to September.

Average Peak (kW) is the average of daily peaks throughout the year.

Capital Additions represents the investment for assets placed in-service. It is the sum of employee labour including benefits, equipment and materials, capital works/other, overhead and carrying charges.

Billed kWh (meter read) refers to the yearly billed kWhs without the loss factor.



Glossary of Terms

SERVICE QUALITY REQUIREMENTS

Low Voltage Connections is the percentage of new low voltage (<750 Volts) connection requests where the connection is made within 5 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

High Voltage Connections is the percentage of new high voltage (≥ 750 Volts) connection requests where the connection is made within 10 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

Telephone Accessibility is the percentage of calls to the utility's general inquiry number that are answered in person within 30 seconds. Must be met 65% of the time.

Appointments Met is the percentage of appointments met where customer presence is required. Must be met 90% of the time.

Written Response to Enquiries is the percentage of customer inquiries relating to a customer's account and requiring a written response where the response is provided within 10 working days of receipt of the inquiry. Must be met 80% of the time.

Emergency Urban Response is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 60 minutes of the call. Urban areas are defined by the respective municipality. Must be met 80% of the time.

Emergency Rural Response is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 120 minutes of the call. Rural areas are defined by the respective municipality. Must be met 80% of the time.

Telephone Call Abandon Rate is the percentage of qualified calls (abandoned after 30 seconds) to a distributor's customer care telephone number that are abandoned before they are answered. Must be less than 10%.

Appointment Scheduling is the percentage of when a customer requests an appointment with a distributor, the distributor shall schedule the appointment to take place within 5 business days. Must be met 90% of the time.

Rescheduling a Missed Appointment is the percentage of missed appointments that the customer is contacted within 1 business day to reschedule the appointment. Must be met 100% of the time.

SAIDI is the average forced sustained interruption duration per customer served per year (measured in hours). Calculation is "Total Customer Hours of Interruptions" divided by "Total Number of Customers".

SAIFI is the average number of forced sustained interruptions experienced per customer served per year (measured in outages). Calculation is the "Total Customer Interruptions" divided by "Total Number of Customers".

CAIDI is the average forced sustained interruption duration experienced by interrupted customers per year (measured in hours). Calculation is SAIDI divided by SAIFI.

Loss of Supply Adjusted Service Reliability Indices exclude outages caused by a loss of supply. Loss of supply refers to customer interruptions due to problems in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on ownership demarcation.